

# Firstname Lastname

+62812xxxxxxx

firstnamelastname@mail.com

linkedin.com/in/firstnamelastname

github.com/xxxx

## SUMMARY

For over three years, I have been helping businesses transform and digitize their business processes. Data-driven and customer focused, I am currently managing COMPANY's projects with data digitization and e-commerce transformation through projects such as BU#1 omni & app, BU#2 Indonesia, as well as dashboard reportings. I am well versed in product development, operations, and agile web & mobile development. As a highly organized and analytical problem solver, I am able to fill multiple roles and also to pay detailed attention to formulate, develop, and execute solutions.

## SKILLS & EXPERTISE

- Product development
- Project management
- Content management
- Customer analysis & research
- Business Analysis
- Reporting & documentation
- Training & coaching
- Agile methodologies
- JIRA & Confluence
- Trello
- MS Office and GSuite
- HTML & CSS
- JavaScript
- Python
- Java
- C#
- MySQL
- Postman

## EMPLOYMENT

**Current Company, Jakarta, Indonesia** - *Project Manager data platforms, CRM, and loyalty (DPCL)*

October 2019 - Present

- Responsible for managing agile projects within Current Company, especially within DPCL team
- Led brainstorming sessions and requirements gathering with business users for products and reportings
- Managed requirements, features, roadmaps and backlogs for dashboard reportings
- Developed price-comparison scraper for businesses for e-commerce competitiveness reporting and insights
- Worked closely with cross-functional teams within internal and Company businesses to deliver products
- Oversaw the development and launch of BU#1 Indonesia website & BU#2 app with over 300,000 loyalty users

**Previous Company B.V., Kuala Lumpur, Malaysia** - *Mendix lead consultant*

November 2016 - July 2019

- Led brainstorming sessions and initiatives with clients to quickly deliver digital transformation at scale
- Owned product and managed agile backlogs, sprints, documentation, testing, and review
- Managed full product development lifecycle from business requirements to post delivery support
- Led Mendix low-code development coaching and training to clients to transform development lifecycle speed
- Transformed Client #1 with omnichannel digital solutions including customer site and admin operations portal, iOS and Android app for both customers and partners in just 10 weeks with two team members
- Helped Client #2 Asia Pacific region to realize digital internal employee management systems, as well as product distribution and selling network management systems connected with SAP in just 2 weeks

## EDUCATION & CERTIFICATIONS

Mendix Rapid Developer - *Full stack mobile and web development on Mendix Certification* FEBRUARY 2019

Monash University - *Bachelor in Computer Science (BsC)* July 2013 - June 2016

2nd place runner-up Microsoft Imagine Cup 20XX national finals, innovation category