Our Ref: VC53891574

Date: 16 June 2016



Dear Mr

Notice Serial No: VC53891574 Vehicle Registration Mark:

Date & Time of Issue: 26 Apr 2016 at 12:50

We refer to your appeal in respect of the above Parking Charge Notice (PCN).

Having considered the points you have raised and reviewed our records, we are unable to accept your appeal. Our main reasons for this decision are as follows:

As per the statement made by our Patrol Officer, your vehicle was parked in a restricted area. Specifically, he stated "Out of bay parking + double yellow lines.". The signs on site clearly state, "Park only between the lines of a single marked bay" and "No parking or waiting on pedestrian walkways, hatched areas, roadways, raised kerbs, grass, pavements or within doorways, entrances or exits". It is not unreasonable to expect motorists to check signs in situ before leaving their vehicle. The PCN was issued correctly for not parking correctly on site.

## What you should do next - Either:

1. Pay the Parking Charge: In order to settle the Parking Charge Notice at the discounted rate, the payment of £60.00 is to be received within our office by the 30 June 2016 after which the amount payable will revert to £100.00.

Payments can be made online at www.vehiclecontrol.co.uk by following the links for "PCN Payment", or over the phone by using a valid credit or debit card. Alternatively you can send a cheque or postal order made payable to Vehicle Control Services Limited. Postal delivery time-scales should be taken into account if you are sending payment by post to ensure it reaches us by the specified date; we cannot be responsible for delays in the post.

## OR:

2. Appeal to the IAS: If you believe this decision is incorrect, you are entitled to appeal to the Independent Appeals Services (IAS). In order to appeal, the IAS will need the following information (which is contained in the subject header of this letter).

Notice Serial No: VC53891574
Vehicle Registration Mark:
Site No.: VEH0011
Date of PCN Issued: 26 Apr 2016

Appeals must be submitted to the IAS within 21 days of the date of this letter.

Please visit www.theias.org for full details on how to submit an appeal online.

It is important you note that if you wish to appeal to the IAS and your appeal is unsuccessful, the discount offer will no longer apply and the full amount of £100.00 will be pursued. Please be aware that if a payment is made against the PCN prior to lodging an appeal with the IAS, or receiving adjudication from the IAS, and if it is accepted as Full and Final settlement of the PCN, any appeal to the IAS will automatically be dismissed".

It is important that we also highlight that no further appeals will be accepted at this office; any such appeal must be made to the IAS.

Please also note that further costs may be incurred should it be necessary for us to subsequently recover any outstanding charge using debt recovery and/or court action.

Yours sincerely

Mr A Townsend On behalf of senior management Central Payments Office