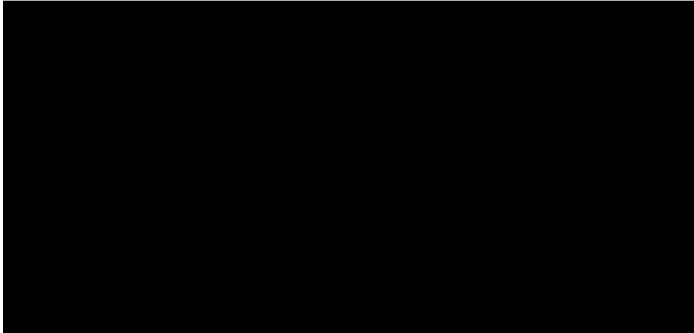




### COMPLAINT INVESTIGATION RECORD

Date Received: 2/11/2022 Time Received: 12:37 pm Complaint #: F22-12



<b>Responsible Party:</b>	
Name <b>Chipotle</b>	
Address <b>235 S. State</b>	Apt/Unit
City <b>ann arbor</b>	Zip <b>48104</b>
Phone <b>(734)794-0800</b>	
Email/Other	

<b>Complaint Location:</b>		
Facility Name <b>Chipotle</b>	Address <b>235 S. State</b>	City/Township <b>Ann Arbor</b>

<b>Complaint Type (Check all that apply):</b>						
<input checked="" type="checkbox"/> Food	<input type="checkbox"/> Well/sewage	<b>Housing/ General:</b>	<input type="checkbox"/> Bedbugs	<input type="checkbox"/> Sewer/water back-up	<input type="checkbox"/> Pet/animal feces	<input type="checkbox"/> Other bugs/insects
<input type="checkbox"/> Pool	<input type="checkbox"/> P2/dumping		<input type="checkbox"/> Mold	<input type="checkbox"/> Garbage	<input type="checkbox"/> Rats/mice/rodents	<input type="checkbox"/> General/other

**Complaint Description:**

Portable charger sitting on prep area with charger cable dangling into cooked chicken that was to be served. (Has photo proof) Store does not pick up phone. He says hes had "health issues" in the past with them but did not provide further info.

Staff Taking Complaint: Chloe Graham Staff Assigned to Complaint: Lindsey Kamenec

<b>Complainant Comments:</b>	<b>Dates Contacted:</b> <u>2/14/2022</u>
Spoke with complainant on 2/14/22 at 4:10pm. He stated that he saw a phone charger resting in a pan of chicken.	
Please see attached photo. Asked about other health issues he has noticed in the past. Complainant said he could not list any specific problems, but that there are multiple food safety concerns at the noted Chipotle location.	

<b>Responsible Party Comments:</b>	<b>Dates Contacted:</b> <u>2/15/2022</u>
Site visit conducted. Spoke with Nora (manager), she was unaware of the complaint. Showed Nora pictures of the phone cord in the pan of chicken. She expressed surprise and concern. Stated that she will have a discussion with her staff, review proper food safety protocols, and remind them of the designated areas for storage of personal belongings.	

**Other Notes:**

During site visit did not notice any concerns. At time of visit personal belongings were properly stored and not in contact with food or food equipment. Discussed importance of storing personal belongings in designated areas where they can not contaminate food, equipment, utensils, single service articles, or linens.

**Action Taken by Staff:**

Phone conversation with complainant. Conducted a site visit at Chipotle, spoke with manager about food safety and retraining staff to prevent future problems from occurring. Will remind staff of proper protocols again during their next routine inspection.

**Referred to Another Agency:**     Yes     No

Staff Name

Agency Name

Phone

Email/Other

Date Closed: 2/15/2022

Action Taken By: Lindsey Kamensec  
Staff signature

