



Rox Volleyball Shipping Policy

Do You Ship Internationally?

We currently ship anywhere in the United States. We do not ship internationally at this time.

When Will I Receive My Shipment?

Our products are made to order custom to your club! As such, the production time varies based on the item(s) ordered. Each item has standard production times typically not to exceed 4 weeks & some are produced in as little as 5 days. When you check out our estimated delivery date will be displayed based on the item(s) ordered. In the extremely rare event that there will be any delays, we will keep you advised via email.

What are the Standard Transit Times?

USPS Priority Mail in most cases boxes are delivered within 2-5 business days. Price of shipping is calculated at checkout.

Do You Offer Returns or Exchanges?

Since all items are custom with your team logo there are no refunds or exchanges. We do however strive for 100% customer satisfaction. If you are not completely satisfied with your products or service, please contact immediately at 877-ROX-2121.

What if my order is damaged, incorrect or missing?

If an item is damaged, incorrect or missing please contact us within 24 hours of receiving at orders@roxvolleyball.com and include your order number & issue.

Color Disclaimer

We strive to display as accurately as possible to colors of products shown on this website. Due to the inconsistencies of various display monitors, the color you see on your screen may no be totally accurate reproduction of the actual product. Screen images are intended as a guide only and should not be regarded as absolutely correct. When placing your order, you are acknowledging this fact and waive any claim of dissatisfaction due to color.

Contact Information

Rox Volleyball
2 B Sunshine Blvd
Ormond Beach, FL 32174

Phone: 877-ROX-2121 (877-769-2121)

Email: orders@roxvolleyball.com