



CANNED RESPONSES

If you are involved in a high-conflict divorce or child custody situation, communication is critical. Many Domestic Violence (DV) advocates promote "Gray Rock" communication when dealing with a toxic (narcissistic) individual but when you have children together, you are under the family court microscope, so it is important to respond strategically while keeping the engagement to a minimum.

What are "Canned Responses?"

Canned responses allow you to respond unemotionally to toxic communication. The goal with this type of communication is to limit the back-and-forth engagement that the narcissist or sociopath craves. This type of high-conflict individual is known for attacks, accusations, projection, word salad, and gaslighting. We have compiled a list of canned responses that may prove helpful in diminishing conflict. Please remember that your attorney has the final say in your communication strategy so please seek his/her approval before implementing new tactics when it comes to what you are putting in writing.

- 1. "Your attempt to portray me in a negative light is noted."
- 2. "I look forward to getting to a place in our co-parenting relationship where we can negotiate things like this. For the time being, I intend to follow the order written by Judge (XYZ)."
- 3. "This has nothing to do with the matter at hand," (repeat question they're trying to distract you from).
- 4. "I know that is your perception, but it doesn't make it reality."
- 5. "Your recent emails have been very condescending, accusatory and threatening. What I am perceiving to be malicious and intimidating communications from you, can be avoided if all communication regarding our children be kept business-like, non-harassing, and civil."
- 6. "I do not agree with the veracity of much of what you have written but your attempt to portray me in a negative light is duly noted."
- 7. "I do not feel these misrepresentations warrant a response and I see no purpose to this email other than to increase conflict. As such, I am noting my objection and your attempts to portray me in a negative light."
- 8. "I do not agree with your portrayal of the event in question."
- 9. "Your recollection of events differs greatly from mine."
- 10. "Your version of these events albeit baseless and untrue, have been duly noted, documented, and cc'd to my attorney."
- 11. "Your attempt to elicit a negative response from me has been noted."
- 12. "Your response is noted."

- 13. "Asked and answered."
- 14. "I am not going to participate in your perceived conflict. I will abide by the parenting plan."
- 15. "My personal life is none of your concern."
- 16. "I will keep you abreast of anything that affects our child as it comes up. Thanks for your concern."
- 17. "I will be following the court order as written."
- 18. "Thanks for letting me know your thoughts, I'll consider them."
- 19. "Please contact your lawyer to voice your concerns."
- 20. "Please refer to our most recent court orders dated (X/Y/2019)."
- 21. "How is this benefiting our children?"
- 22. "Thank you for voicing your concern."
- 23. "Your statement about (XYZ) lacks merit because (list facts)."
- 24. "Thank you for sharing your opinion."
- 25. "I'm sorry you feel that way."
- 26. "As stated in an earlier email... (restate the facts of previous answers)."
- 27. "Our parenting plan states (XYZ) and I will continue to comply with the court ordered parenting plan as consistency is in the best interest of our child."
- 28. "Your refusal to engage in effective communication is noted."
- 29. "Aggressive and demanding communication shuts down all efforts to co-parent and directly harms our children."
- 30. In response to threats, "If that is what you feel you must do, I understand."
- 31. "I'm sorry you feel that way. Now can we discuss the children?"
- 32. "Let's move forward."
- 33. "Your opinion is not supported by our court order."
- 34. "We have a child to co-parent, so your outbursts aren't productive. I would suggest that when you have those feeling you should call a friend or put that in a journal."
- 35. "Your portrayal of these events is noted. If you would like to discuss this matter further, you may contact my attorney at the email address provided to you."
- 36. "Your attempt to manipulate my intention is noted."
- 37. "We have reached an impasse of opinion."
- 38. "I am not able to accommodate what isn't sited in the court order."
- 39. "It is my preference to not debate the issue, rather just to resolve it efficiently."
- 40. "Yes," "No," "Very Good," or "Thank You."
- 41. "You may access that information at your convenience by signing up for the school's online portal."
- 42. "Received," or, "Interesting."
- 43. "Just to be clear, you are choosing not to follow the court order dated March 3, 2003?"
- 44. "Thank you for your prompt attention to this matter."
- 45. "If I don't hear back from you by May 1st, I will assume we are in agreement on this matter."
- 46. "Please provide a copy of the ______ that you reference."
- 47. "Your attempt to elicit a negative response is noted."
- 48. "Your allegations are untrue, but I do not wish to engage in an argument."
- 49. "I will only read and respond to productive communication that will support and foster co-parenting. No further communication will be sent on this topic."
- 50. "It's not about our feelings on the matter, this is how the kids understand it and feel about it."

