

Name

Phone, City Email

SKILLS

Tableau Desktop | Tableau Server | Tableau Prep | SQL | SharePoint | Salesforce | Excel | Jira |
Requirements Gathering | Data Analysis | Alteryx | Process Automation | Databricks

EXPERIENCE

Tableau Developer - Enterprise Reporting

Oct 2022 – Present

Develop, maintain, and enhance critical, high-traffic Tableau dashboards with **100s** of daily users. Provide guidance on reports, metrics, and access through a help desk. Conduct training with new users so they may effectively leverage Tableau dashboards. Migrate Tableau dashboard data sources from Oracle data warehouse to Databricks. Identify and resolve issues relating to tableau calculations, data pipelines and Alteryx flows.

Key Accomplishments:

- Created a Tableau dashboard and the underlying data source of the firm's analytics offerings, which served as a backbone for many other reports.
- Automate previously manually tableau calculations - increasing the accuracy of dashboards and reducing the need to manually update as frequently.
- Combine dashboards with similar data into a single streamlined version, reducing the LoE of maintaining the analytics suite.

Policy Analyst - Tableau Developer

Apr 2021 – Oct 2022

Act as a subject matter expert on export certification data systems. Develop standard operating procedures for data related tasks. Combine data from disparate systems into a single data source for ease of visualization. Extract, transform, and load (ETL) data using Tableau Prep. Gather requirements from non-technical internal stakeholders for new reports and dashboards. Visualize timecard reporting data. Provide guidance via Salesforce to US firms wishing to export CFSAN-regulated products. Review food safety reports, FDA firm data, and records from other USG agencies to ensure exporting firms are meeting negotiated food safety standards.

Key Accomplishments:

- Worked with leadership to develop meaningful Key Performance Indicators(KPIs), as well as creating dashboards in Tableau to report on and visualize the newly created KPIs.
- Designed Salesforce reports to increase adherence to data collection policies, which resulted in a **34%** increase in employee collected data.
- Managed export lists for major US trade partners. These export lists resulted in a total trade volume of **1B+** annually.

Data Support

Sep 2019 - Apr 2021

Interfaced with clients through Salesforce to resolve data pipeline issues and ensure accurate data was displayed on the client's websites. Utilized SQL to manipulate data, diagnosed data integrity issues, and corrected data sourcing errors.

Key Accomplishments:

- Streamlined workflow for SaaS product, which reduced license waste time from **11%** to less than **1%**.
- Slashed monthly spend by **\$3K** via an audit of 3rd party data services used by Dealeron.
- Resolved **2300** tickets in 2020 against departmental average of 1100.

Ticket Brokerage

Jan 2013 - Apr 2020

Self-Employed

Leveraged my market knowledge and business acumen to run a profitable ecommerce business.

Key Accomplishments:

- Developed event profitability analysis method, resulting in a **98% increase (\$200K)** in yearly sales.
- Utilized automation tools to reduce data entry time from **15 hours a week to 2 hours per week**.

EDUCATION

Tableau Certified Data Analyst

Jan 2023

Tableau Certified Desktop Specialist

Apr 2022

Howard Community College | Nutrition Science

Dec 2018