



Quality Policy Statement

Circuit Coatings activities fall into the category of “Metal Finishers”. Our facilities provide us with the means to apply a Powder Coat with a phosphate or chrome free pre-treatment if required to customers’ parts and components.

Our Policy is to coat all components using established processing practices whilst ensuring that they are consistently correct and totally satisfy customer requirements for visual enhancement, performance and price in an acceptable delivery time.

In pursuance of this policy a further aim is to build and maintain a reputation for a service and quality our competitors find difficult to match. We strive to provide our customers with products and services which meet and exceed their expectations.

In order to achieve this aim it is our policy to establish and maintain an effective and efficient quality assurance system based on the requirements of the International Standard – BS EN ISO 9001:2015 and incorporating parts of other globally recognised systems.

We are also committed to achieving a working environment based on trust, respect and co-operation, to encourage innovation, productivity and team work in a safe and rewarding atmosphere for employees at all levels of the company.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for continuously measuring and improving quality performance. We have the following policies and procedures in place to support us in our quality goals and align with our quality system:

- Regular gathering and monitoring of customer feedback
- A strict corrective and preventative action procedure
- Selection and performance monitoring of the entire supply chain
- Continuous training and development of employees
- Regular quality audits of our internal processes
- Measurable quality objectives which reflect our business aims
- Management reviews of audit results, customer feedback and complaints

Our internal procedures are reviewed regularly and are held in a Quality Manual which is made available to all employees. Management has ultimate responsibility for Quality, but we ensure all employees understand their responsibilities within their own areas of work to help ensure that Quality is embedded within the whole company.



Director Carl Jones



Director Dean Shalts

Date: 22nd November 2022