

VEHICLE SUMMARY

VIN:	5FRYD4H26FB010884	Assembly Factory:	HONDA MANUFACTURING OF ALABAMA
Make:	ACURA	Factory Interior Color:	BLACK PREM - BK (A)
Model:	MDX	Factory Exterior Color:	ALABASTER SILVER METALLIC
Model Year:	2015	Destination Code:	KA
Trim:	AWDMDX	Retail Sales Date:	09/23/2014
Transmission:	6AT	Retail Dealer Name:	ACURA OF SERRAMONTE
Engine:	6	Retail Dealer Phone:	6509851000
Door Qty:	5	Last Reported Mileage:	52079

Battery Management Information System (1)

BATTERY TEST

Service Date: 07/22/2017

SERVICE INFORMATION

Dealer Number:	251154	Tech ID:	JONATHAN
Service Date:	07/22/2017	Tool Stock Number:	
Service Time:	2:05 PM	Tool Serial Number:	0812330193
Service Type:	BATTERY TEST	Tool Type:	ED18V3

BATTERY INFORMATION

Charge Time:		Amp-hour:	0
Initial Voltage:	0	Battery Temperature:	100
Initial Measured Capacity:		Temperature Units:	F
Voltage:	12.53	Battery Location:	IN VEHICLE
Cold Cranking Amps(CCA):	861	Vehicle Status:	Customer Owned
Rated CCA:	610	Battery Type:	FLOODED

SERVICE RESULTS

Battery Decision:	GOOD BATTERY	Battery Test Code:	AQU3S-N1WJR
Alternator Decision:		Alternator Test Code:	
Starter Decision:		Starter Test Code:	

Campaign (2)

Campaign information is displayed for the last 15 years; older campaigns may not be included.

M49: 2014-19 MDX Tailgate Inner Taillight Safety Recall **Active Date: 03/29/2019** **Campaign CLOSED**

CAMPAIGN INFORMATION

Campaign Name:	MDX Tailgate Lid Light Electrical Short Safety Recall	Campaign Type Description:	Recall
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SUB-CAMPAIGN INFORMATION

Sub-Campaign Code:	M49	Service Bulletin Number:	19-019
Sub-Campaign Name:	2014-19 MDX Tailgate Inner Taillight Safety Recall	Sub-Campaign Superseded To:	
Sub-Campaign Type:	Safety, Stop Sale	Remedy Status:	Remedy Available
Sub-Campaign Status:	Active	Dealer Active Date:	03/29/2019

VEHICLE INFORMATION

VIN Campaign Status	Campaign CLOSED	VIN Completion Date	10/12/2019
Status Description	Fixed - Claim	Repair Order Date	10/11/2019

JQ7: A/C Compressor Clutch Bolt		Active Date: 06/25/2015	Campaign CLOSED
<u>CAMPAIGN INFORMATION</u>			
Campaign Name:	A/C COMPRESSOR CLUTCH BOLT	Campaign Type Description:	Recall
<u>SUB-CAMPAIGN INFORMATION</u>			
Sub-Campaign Code:	JQ7	Service Bulletin Number:	15-037
Sub-Campaign Name:	A/C Compressor Clutch Bolt	Sub-Campaign Superseded To:	
Sub-Campaign Type:		Remedy Status:	Remedy Available
Sub-Campaign Status:	Active	Dealer Active Date:	06/25/2015
<u>VEHICLE INFORMATION</u>			
VIN Campaign Status	Campaign CLOSED	VIN Completion Date	10/13/2015
Status Description	Fixed - Claim	Repair Order Date	

Repair Orders (10)

Customer RO Number: 395701

RO Open Date: 10/11/2019

DEALER INFORMATION

Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		

REPAIR ORDER INFORMATION

RO Num:	395701	RO Close Date:	10/12/2019
Reference Num:	395701	Mileage In:	52079
RO Open Date:	10/11/2019	Mileage Out:	52079

Dealer Pay Jobs(1)

JOB NUMBER: B

JOB INFORMATION

Operation ID:	WASH	Operation Name:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
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CODES AND COMMENTS

Cause Desc:		Status Description:	*Multi-Point InspectionVehicle Tire PresuresLF__RF__RR__LR__
Complaint Code:		Correction Desc:	52079 PERFORMED MPI

CODES AND COMMENTS

Cause Desc:		Status Description:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
Complaint Code:		Correction Desc:	

Customer RO Number: 381645

RO Open Date: 11/02/2018

DEALER INFORMATION

Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		

REPAIR ORDER INFORMATION

RO Num:	381645	RO Close Date:	11/12/2018
Reference Num:	381645	Mileage In:	42204
RO Open Date:	11/02/2018	Mileage Out:	42205

Dealer Pay Jobs(1)

JOB NUMBER: A

JOB INFORMATION

Operation ID:	IAC	Operation Name:	PERFORM MULTI-POINT Inspection. vehicle TIRE PRESSURES LF__RF__RR__LR__
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CODES AND COMMENTS

Cause Desc:		Status Description:	PROVIDE CUSTOMER WITH A NO CHARGE COURTESY VEHICLE. CUSTOMER MUST NE 25 YEARS OF AGE; PROVIDE A VALID DRIVERS LICENSE; PROOF OF INSURANCE AND A MAJOR CREDIT CARD.
Complaint Code:		Correction Desc:	
CODES AND COMMENTS			
Cause Desc:		Status Description:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
Complaint Code:		Correction Desc:	
CODES AND COMMENTS			
Cause Desc:		Status Description:	PERFORM MULTI-POINT Inspection. vehicle TIRE PRESSURES LF ___ RF ___ RR ___ LR ___
Complaint Code:		Correction Desc:	performed mpi
CODES AND COMMENTS			
Cause Desc:	FAULTY SENSOR	Status Description:	CUSTOMER STATES WHEN ACCELRATE IN BETWEEN 2ND - 3RD GEAR FELT A JOLT AND WHEN DOWN IT JERKS; AND ALL INDICTOR LIGHT ARE ON; CHECK AND ADVISE. CUSTOMER TEXT ISSUE ON DISPLAY TO ADVISOR.
Complaint Code:		Correction Desc:	p0848 stored 3rd pressure switch. rec replacement and recheck. replaced 3rd pressure switch; test drove vehicle for 10 miles; driving as designed at this time OP;2321E3
CODES AND COMMENTS			
Cause Desc:		Status Description:	CUSTOMER STATES WHEN START UP VEHICLE AND SHIFT TO REVERSE AND NOTICE AUDIO AND NAVIGATION SCREEN IS BLANK; CHECK AND ADVISE.
Complaint Code:		Correction Desc:	made several attempts; did not verify customer's concern at this time. possible customer is not waiting for system to boot up fully before engaging reverse.
Customer RO Number: 379792		RO Open Date: 09/20/2018	
DEALER INFORMATION			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
REPAIR ORDER INFORMATION			
RO Num:	379792	RO Close Date:	09/21/2018
Reference Num:	379792	Mileage In:	41694
RO Open Date:	09/20/2018	Mileage Out:	41708
Customer Pay Jobs(1)			
JOB NUMBER: B			
JOB INFORMATION			
Operation ID:	DIAG	Operation Name:	CUSTOMER STATES
CODES AND COMMENTS			

Cause Desc:	TRANSMISSION WOULD LURCH FORWARD WHEN APPLYING GAS	Status Description:	TRANSMISSION WOULD LURCH FORWARD WHEN APPLYING GAS MOST NOTICABLE AT 2ND TO 3RD GEAR. BEFORE THE LAST SERVICE ON 9-15-2018 ALMOST EVERYDAY TO OTHER DAY. AFTER THE TRANSMISSION SOFTWARE UPDATE AND THE TRANSMISSION FLUID FLUSH. IN THE LAST 5 DAYS IT HAS HAPPEN ONCE MIDDAY AND DURING THE 2ND TO 3RD GEAR SHIFT THE CAR WOULD JERK FORWARD ABRUPTLY.
Complaint Code:		Correction Desc:	41708 PERFORMED ROAD TEST; COULDN'T DUPLICATE THE PROBLEM AT THIS TIME. CHECK TRANSMISSION FLUID LEVEL IS OKAY. CHECK FOR ANY DTC WITH THE HDS AND NONE WAS FOUND. RE-DO THE IDLE LEARN PROCEDURE AND ROAD TEST AGAIN WITH HDS AND TAKE SOME SNAP-SHOT AND REVIEW IT; THERE IS NO PROBLEM WITH THE TORQUE CONVERTER AT THIS TIME. OP#218099

Dealer Pay Jobs(1)

JOB NUMBER: C

JOB INFORMATION

Operation ID:	WASH	Operation Name:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
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CODES AND COMMENTS

Cause Desc:		Status Description:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
Complaint Code:		Correction Desc:	41708 SENT TO WASH.

LABOR INFORMATION

Labor Op ID:	WASH	Labor Op Code Desc:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
Labor Op Type:		Qty:	1

Customer RO Number: 379394

RO Open Date: 09/12/2018

DEALER INFORMATION

Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		

REPAIR ORDER INFORMATION

RO Num:	379394	RO Close Date:	09/15/2018
Reference Num:	379394	Mileage In:	41542
RO Open Date:	09/12/2018	Mileage Out:	41542

Dealer Pay Jobs(1)

JOB NUMBER: C

JOB INFORMATION

Operation ID:	WASH	Operation Name:	PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
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CODES AND COMMENTS

Cause Desc: Status Description: PERFORM MULTI-POINT Inspection. vehicle TIRE PRESSURES LF ___ RF ___ RR ___ LR ___
Complaint Code: Correction Desc:

CODES AND COMMENTS

Cause Desc: Status Description: PERFORM COURTESY EXTERIOR CAR WASH AND INTERIOR VACUUMING - THANK YOU FOR YOUR BUSINESS!
Complaint Code: Correction Desc: 41542

Customer RO Number: 362063

RO Open Date: 07/22/2017

DEALER INFORMATION

Dealer ID: 251154 State: CALIFORNIA
Name: ACURA OF SERRAMONTE Postal Code: 940143221
Address Line 1: 475 SERRAMONTE BLVD. Phone Number: 6509851000
Address Line 2: Status: A
City: COLMA

REPAIR ORDER INFORMATION

RO Num: 362063 RO Close Date: 07/22/2017
Reference Num: 362063 Mileage In: 29845
RO Open Date: 07/22/2017 Mileage Out: 29845

Customer Pay Jobs(1)

JOB NUMBER: A

JOB INFORMATION

Operation ID: ATF Operation Name: PERFORM AUTOMATIC TRANSMISSION FLUSH

CODES AND COMMENTS

Cause Desc: Status Description: PERFORM AUTOMATIC TRANSMISSION FLUSH
Complaint Code: Correction Desc:

LABOR INFORMATION

Labor Op ID: Labor Op Code Desc:
Labor Op Type: Qty:

LABOR INFORMATION

Labor Op ID: ATF Labor Op Code Desc: PERFORM AUTOMATIC TRANSMISSION FLUSH
Labor Op Type: Qty: 1

LABOR INFORMATION

Labor Op ID: A/1S3B Labor Op Code Desc: MM3 REPLACE TRANSFER CASE OIL
Labor Op Type: Qty: 1

PART INFORMATION

Part Num: 90471-PX4-000 Part Qty: 1
Part Desc: WASHER; DRAIN (18MM)

PART INFORMATION

Part Num: 94109-20000 Part Qty: 2
Part Desc: WASHER; DRAIN (20MM)

PART INFORMATION

Part Num: 90W Part Qty: 2
Part Desc: 80/90WT GEAR OIL

Dealer Pay Jobs(1)

JOB NUMBER: C			
<u>JOB INFORMATION</u>			
Operation ID:	NIDB	Operation Name:	NO INTERVAL DUE BASIC
<u>CODES AND COMMENTS</u>			
Cause Desc:		Status Description:	*No Interval Due *Vehicle History Indicates No Maintenance Interval Due
Complaint Code:		Correction Desc:	
<u>CODES AND COMMENTS</u>			
Cause Desc:		Status Description:	*Multi-Point Inspection Vehicle Tire Presures LF ___ RF ___ RR ___ LR ___
Complaint Code:		Correction Desc:	PERFORMED MPI
Warranty RO Number: 395701		RO Open Date: 10/11/2019	
<u>DEALER INFORMATION</u>			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
<u>REPAIR ORDER INFORMATION</u>			
Repair Order Num:	395701	RO Close Date:	10/12/2019
RO Open Date:	10/11/2019		
JOB NUMBER: 395701-W1			
<u>JOB INFORMATION</u>			
Original Cause Desc:	RECALL 19-019	Original Correction Desc:	INSPECTED BOTH TAIL GATE INNER TAIL LIGHTS NO WATER OR DAMAGE. INSTALLED HARNESS REPAIR KIT.
Original Complaint Desc:	SAFETY RECALL CAMPAIGN: INSPECT. REPAIR BOTH LEFT AND RIGHT S/B: 19-019		
<u>PART INFORMATION</u>			
Part Num:	06340-TZ5-A00	Part Qty:	1
Part Desc:	REPAIR KIT,LID LIGHT		
Warranty RO Number: 381645		RO Open Date: 11/02/2018	
<u>DEALER INFORMATION</u>			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
<u>REPAIR ORDER INFORMATION</u>			
Repair Order Num:	381645	RO Close Date:	11/12/2018
RO Open Date:	11/02/2018		
JOB NUMBER: 381645-W1			
<u>JOB INFORMATION</u>			

Original Cause Desc:	FAULTY SENSOR	Original Correction Desc:	P0848 STORED 3RD PRESSURE SWITCH. REC REPLACEMENT AND RECHECK. REPLACED 3RD PRESSURE SWITCH; TEST DROVE VEHICLE FOR 10 MILES; DRIVING AS DESIGNED AT THIS TIME OP:2321E3
Original Complaint Desc:	CUSTOMER STATES WHEN ACCELRATE IN BETWEEN 2ND - 3RD GEAR FELT A JOLT AND WHEN DOWN IT JERKS; AND ALL INDICTOR LIGHT ARE ON; CHECK AND ADVISE. CUSTOMER TEXT ISSUE ON DISPLAY TO ADVISOR.		
<u>PART INFORMATION</u>			
Part Num:	90471-PW7-A00	Part Qty:	1
Part Desc:	GASKET (10MM)		
<u>PART INFORMATION</u>			
Part Num:	28600-R94-004	Part Qty:	1
Part Desc:	SW, AT OIL PRESSURE		

JOB NUMBER: 381645-W2

<u>JOB INFORMATION</u>			
Original Cause Desc:	CORROSION BUILD UP	Original Correction Desc:	42205 REPLACED THROTTLE BODY; TEST DROVE VEHICLE FOR 7 MILES; DRIVING AS DESIGNED AT THIS TIME OP:121165; PERFORMED IDLE LEARN AFTER REPAIRS
Original Complaint Desc:	THROTTLE BODY - REPLACE. S/B: 07-056		
<u>PART INFORMATION</u>			
Part Num:	16176-RYE-A10	Part Qty:	1
Part Desc:	GSKT, THROTTLE BODY		
<u>PART INFORMATION</u>			
Part Num:	16400-R9P-A01	Part Qty:	1
Part Desc:	THROTTLE BODY		

Warranty RO Number: 379394 **RO Open Date: 09/12/2018**

<u>DEALER INFORMATION</u>			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
<u>REPAIR ORDER INFORMATION</u>			
Repair Order Num:	379394	RO Close Date:	09/15/2018
RO Open Date:	09/12/2018		

JOB NUMBER: 379394-W1

<u>JOB INFORMATION</u>			

Original Cause Desc:	TRANSMISSION WHEN IN DRIVE OCCASIONALLY VEH WILL LURCH FORWARD WHEN IN SECOND GEAR	Original Correction Desc:	41542 PERFORMED ROAD TEST ON THE FIRST RUN OK 1ST GEAR SHIFT TO 2ND GEAR AND ALSO ON THE HIGHER GEAR SHIFT NORMAL ON THE SECOND ROAD TEST WITH THE OTHER TECHNICIAN FEEL NORMAL SHIFTING . CHECK THE ATF FLUID LEVEL OK AND CONDITION GOOD FOUND A/T PCM SOFTWARE NOT BEEN UPDATE YET. DURING A/T PCM SOFTWARE UPDATED AND ATF FLUSH ROAD TEST AGAIN SHIFT STILL NORMAL OK AT THIS TIME. S/B 16-062 OC 1255E4 A . ROAD TEST ON THE OTHER DAY IN THE MORNING WITH THE SAME TECHNICIAN THE VEHICLE WAS IN COLD START AND DRIVE NORMAL SHIFT NORMAL.
Original Complaint Desc:	CHECK ADVISE CUSTOMER STATES THAT THE TRANSMISSION SHIFTS POORLY AT LOWER GEARS 1- 2ND GEAR AND CUSTOMER WOULD ALSO FEEL LIKE IT HAS TROUBLE ACCELERATING THEN WILL EVENTUALLY KICK INTO THE NEXT GEAR. FEELS UNDER POWERED AND THEN WILL LURCH FORWARD. CHECK AND REPORT ISSUE.		
<u>PART INFORMATION</u>			
Part Num:	90471-PX4-000	Part Qty:	1
Part Desc:	WASHER, DRAIN (18MM)		
<u>PART INFORMATION</u>			
Part Num:	90441-PK4-000	Part Qty:	1
Part Desc:	WASHER (24MM)		
<u>PART INFORMATION</u>			
Part Num:	08200-9008A	Part Qty:	10
Part Desc:	FLUID (ATF DW-1)		
Warranty RO Number: 332707		RO Open Date: 10/13/2015	
<u>DEALER INFORMATION</u>			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
<u>REPAIR ORDER INFORMATION</u>			
Repair Order Num:	332707	RO Close Date:	10/14/2015
RO Open Date:	10/13/2015		
JOB NUMBER: 332707-W1			
<u>JOB INFORMATION</u>			
Original Cause Desc:	DEFORMED MOLDING	Original Correction Desc:	10773 INSTALLED SOP PARTS DRIVER'S SIDE WINDSHIELD MOLDINGS /
Original Complaint Desc:	CUSTOMER STATES THAT MOLDING ON WINDSHIELD HAS A DEFECT SOP PARTS HAVE BEEN ORDERED PLEASE REPLACE MOLDING		
<u>PART INFORMATION</u>			
Part Num:	73162-TZ5-A01	Part Qty:	1
Part Desc:	GARNISH, L. FR.		
<u>PART INFORMATION</u>			

Part Num:	08713-0008B	Part Qty:	1
Part Desc:	NOT FOUND		
Warranty RO Number: 332564		RO Open Date: 10/09/2015	
<u>DEALER INFORMATION</u>			
Dealer ID:	251154	State:	CALIFORNIA
Name:	ACURA OF SERRAMONTE	Postal Code:	940143221
Address Line 1:	475 SERRAMONTE BLVD.	Phone Number:	6509851000
Address Line 2:		Status:	A
City:	COLMA		
<u>REPAIR ORDER INFORMATION</u>			
Repair Order Num:	332564	RO Close Date:	10/10/2015
RO Open Date:	10/09/2015		
JOB NUMBER: 332564-W1			
<u>JOB INFORMATION</u>			
Original Cause Desc:	W	Original Correction Desc:	10607 REPLACED A/C BOLT AS PER RECALL 15-037
Original Complaint Desc:	A/C BOLT RECALL		
<u>PART INFORMATION</u>			
Part Num:	38823-5J6-A11	Part Qty:	1
Part Desc:	BOLT SET (M6)		

Vehicle Production (1)

VIN: 5FRYD4H26FB010884

Assembly Frame Off Date: 08/21/2014

FACTORY MODEL INFORMATION

Factory Name: HONDA MANUFACTURING OF ALABAMA Factory Paint Color Name: ALABASTER SILVER METALLIC
Factory Paint Color Code: NH-700M

VEHICLE COMPONENT INFORMATION

Transmission Serial Num: PJ8A2012270 Block Cast Serial Num:
Engine Serial Num: J35Y52016725

MANUFACTURING INFORMATION

Assembly Frame Off Time: 08/21/2014

SPECIAL MODEL FEATURES

Special Model Feature Cd	Special Model Feature Name
AHA	AHA Radio
BTUTH	Bluetooth
PNDRA	Pandora
XMRDO	XM Radio

MODEL FEATURES

Feature Name	Feature Value
ABS	Y
AC	Y
BATTERY CCA OEM	610
BATTERY CCA SERVICE	630
BLIND SPOT INFO	N
BRAKES REAR DISC	Y
CD CHANGER	N
CD PLAYER	Y
CMBS	N
CRUISE CONTROL	Y
DESIGN TEAM	HRAO
DOORS	5
EMISSIONS LEVEL	ULEV2
ENGINE CYLINDERS	6
ENGINE DISPLACEMENT	3.5L
ENGINE HP	290
ENGINE PREFIX	J35Y5
ENGINE SERIES	NP0
FOG LIGHTS	Y
FOUR WHEEL DRIVE	Y
GRADE LONG	BASE
GRADE SHORT	BASE
HANDSFREELINK	Y
HIP	
HOMELINK	Y
HVAC FRONT AUTO	Y
HVAC MODE QUANTITY	
HVAC ZONE QUANTITY	
MIRRORS HEATED	Y
MODEL GENERATION	14G
MTO DETAIL	MDX 14G HMA
NAMEPLATE	ACURA
NAVIGATION	N
PARKING SENSORS	N
POWER DOOR LOCK	Y
POWER SLIDING DOOR	N
POWER TAILGATE	Y
POWER TYPE	GASOLINE
POWER WINDOWS	Y
REAR CAMERA	Y
REAR SPOILER	Y
REMOTE ENTRY	Y
RES	N
ROOF RACK	N
RUN FLAT TIRE	N
SATELLITE RADIO	Y
SEAT DRIVER HEIGHT	N
SEAT DRIVER LUMBAR	POWER
SEAT DRIVER POWER	10-WAY
SEAT MEMORY	Y
SEAT PASSENGER POWER	8-WAY
SEATS HEATED	Y
SEATS LEATHER	Y
SECURITY SYSTEM	Y
SH AWD	Y
SRS CURTAIN	Y
SRS FRONT SIDE	Y
STABILITY ASSIST	VSA
SUNROOF	Y

TEST	
TIRE SIZE	245/60R18 105H
TPMS	Y
TRANSMISSION	A/T
TRANSMISSION GEARS	6
TRANSMISSION PREFIX	
TRANSMISSION SERIES	6AT
VCM ENGINE	Y
VIN STRUCTURE	5FRYD4H2?FB
WHEELS ALLOY	Y

Vehicle Sale (1)

VIN: 5FRYD4H26FB010884

Retail Sales Date: 09/23/2014

SALES MODEL INFORMATION

Sales Model Code:	YD4H2FJNW	Sales Ext Paint:	ALABASTER SILVER METALLIC
Sales Ext Color Code:	SA	Sales Int Color Code:	EN
Sales Ext Color Name:	SILVER	Sales Int Color Name:	EBONY

SALES INFORMATION

Sales Date:	09/23/2014	Warranty Registration Date:	09/23/2014
In Service Date:	09/23/2014	Vehicle Service Contract Flag:	

RETAIL DEALER INFORMATION

Name:	ACURA OF SERRAMONTE	State:	CALIFORNIA
Address Line 1:	475 SERRAMONTE BLVD.	Postal Code:	94014
Address Line 2:		Country:	U.S.A.
City:	COLMA	Phone Number:	6509851000

PRE DELIVERY INSPECTION DEALER INFORMATION

Name:	ACURA OF SERRAMONTE	State:	CALIFORNIA
Address Line 1:	475 SERRAMONTE BLVD.	Postal Code:	94014
Address Line 2:		Country:	U.S.A.
City:	COLMA	Phone Number:	6509851000

Warranty Claims (12)

APPROVED CLAIMS (6)

Dealer ID: 251154	Defect Code: 6LL00	Primary Labor Code: 7140B0
Claim Number: 957011	Failed Part Number: 34150-TZ5-H02	Claim Paid Date: 10/12/2019

DEALER INFORMATION

Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
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CLAIM INFORMATION

Claim Num:	957011	RO Num:	395701
Claim Received Date:	10/12/2019	RO Year:	2019
Claim Paid Date:	10/12/2019		

APPROVED CLAIM INFORMATION

Defect Code:	6LL00	Mileage:	52079
Defect Code Desc:	MDX TAILGATE LID LIGHT ELECTRICAL SHORT		

FAILED PART INFORMATION

Part Num:	34150-TZ5-H02	Part Desc:	LIGHT ASSY., R. LID
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REPLACED PARTS (1)			
<u>PART INFORMATION</u>			
Part Num:	06340-TZ5-A00	Part Qty:	1
Part Desc:	REPAIR KIT,LID LIGHT		
LABOR OPERATION CODES (1)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	7140B0	Labor Op Desc:	SAFETY RECALL CAMPAIGN: INSPECT. REPAIR BOTH LEFT AND RIGHT INNER TAILLIGHT. INSTALL HARNESS (REPAIR
Dealer ID: 251154	Defect Code: 03214	Primary Labor Code: 223507/222134	
Claim Number: 816452	Failed Part Number: 28600-R94-004	Claim Paid Date: 01/22/2019	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	816452	RO Num:	381645
Claim Received Date:	01/22/2019	RO Year:	2018
Claim Paid Date:	01/22/2019		
<u>APPROVED CLAIM INFORMATION</u>			
Defect Code:	03214	Mileage:	42204
Defect Code Desc:	ERRONEOUS OPERATION		
<u>FAILED PART INFORMATION</u>			
Part Num:	28600-R94-004	Part Desc:	SW, AT OIL PRESSURE
DIAGNOSTIC TROUBLE CODES (2)			
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH

REPLACED PARTS (2)			
<u>PART INFORMATION</u>			
Part Num:	28600-R94-004	Part Qty:	1
Part Desc:	SW, AT OIL PRESSURE		
<u>PART INFORMATION</u>			
Part Num:	90471-PW7-A00	Part Qty:	1
Part Desc:	GASKET (10MM)		
LABOR OPERATION CODES (2)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	223507	Labor Op Desc:	DIAGNOSTIC TROUBLE CODE / TRANSMISSION - Retrieve codes with the HDS, read data, troubleshoot, and c
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	222134	Labor Op Desc:	AUTOMATIC TRANSMISSION PRESSURE SWITCH "A" - REPLACE.
Dealer ID: 251154	Defect Code: 03001	Primary Labor Code: 121165	
Claim Number: 816456	Failed Part Number: 16400-R9P-A01	Claim Paid Date: 11/15/2018	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	816456	RO Num:	381645
Claim Received Date:	11/15/2018	RO Year:	2018
Claim Paid Date:	11/15/2018		
<u>APPROVED CLAIM INFORMATION</u>			
Defect Code:	03001	Mileage:	42204
Defect Code Desc:	BINDING/STICKING		
<u>FAILED PART INFORMATION</u>			
Part Num:	16400-R9P-A01	Part Desc:	THROTTLE BODY
DIAGNOSTIC TROUBLE CODES (2)			
<u>DTC INFORMATION</u>			
Code:	P2101	Code Desc:	THROTTLE ACTUATOR SYSTEM MALFUNCTION
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH

REPLACED PARTS (2)			
<u>PART INFORMATION</u>			
Part Num:	16176-RYE-A10	Part Qty:	1
Part Desc:	GSKT, THROTTLE BODY		
<u>PART INFORMATION</u>			
Part Num:	16400-R9P-A01	Part Qty:	1
Part Desc:	THROTTLE BODY		
LABOR OPERATION CODES (1)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	121165	Labor Op Desc:	THROTTLE BODY - Replace.
Dealer ID: 251154	Defect Code: 03214	Primary Labor Code: 1255E4/1255E4A	
Claim Number: 793942	Failed Part Number: 37805-5J6-3050	Claim Paid Date: 09/15/2018	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	793942	RO Num:	379394
Claim Received Date:	09/15/2018	RO Year:	2018
Claim Paid Date:	09/15/2018		
<u>APPROVED CLAIM INFORMATION</u>			
Defect Code:	03214	Mileage:	41542
Defect Code Desc:	ERRONEOUS OPERATION		
<u>FAILED PART INFORMATION</u>			
Part Num:	37805-5J6-3050	Part Desc:	SOFTWARE
REPLACED PARTS (3)			
<u>PART INFORMATION</u>			
Part Num:	90441-PK4-000	Part Qty:	1
Part Desc:	WASHER (24MM)		
<u>PART INFORMATION</u>			
Part Num:	08200-9008A	Part Qty:	10
Part Desc:	FLUID (ATF DW-1)		
<u>PART INFORMATION</u>			
Part Num:	90471-PX4-000	Part Qty:	1
Part Desc:	WASHER, DRAIN (18MM)		
LABOR OPERATION CODES (2)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	1255E4	Labor Op Desc:	UPDATE THE 6A/T SOFTWARE (JUDDER)
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	1255E4A	Labor Op Desc:	FLUSH THE ATF (first visit)

Dealer ID: 251154	Defect Code: 03214	Primary Labor Code: 8481B2
Claim Number: 327071	Failed Part Number: 73162-TZ5-A01	Claim Paid Date: 10/15/2015
<u>DEALER INFORMATION</u>		
Name:	ACURA OF SERRAMONTE	Phone Number: 6509851000
<u>CLAIM INFORMATION</u>		
Claim Num:	327071	RO Num: 332707
Claim Received Date:	10/14/2015	RO Year: 2015
Claim Paid Date:	10/15/2015	
<u>APPROVED CLAIM INFORMATION</u>		
Defect Code:	03214	Mileage: 10773
Defect Code Desc:	ERRONEOUS OPERATION	
<u>FAILED PART INFORMATION</u>		
Part Num:	73162-TZ5-A01	Part Desc: GARNISH, L. FR.
<u>LABOR OPERATION CODES (1)</u>		
<u>LABOR OP INFORMATION</u>		
Labor Op Code:	8481B2	Labor Op Desc: GARNISH, FRONT WINDSHIELD SIDE LEFT
Dealer ID: 251154	Defect Code: 5ZU00	Primary Labor Code: 6141D0
Claim Number: 325641	Failed Part Number: 38810-5J6-A02	Claim Paid Date: 10/12/2015
<u>DEALER INFORMATION</u>		
Name:	ACURA OF SERRAMONTE	Phone Number: 6509851000
<u>CLAIM INFORMATION</u>		
Claim Num:	325641	RO Num: 332564
Claim Received Date:	10/12/2015	RO Year: 2015
Claim Paid Date:	10/12/2015	
<u>APPROVED CLAIM INFORMATION</u>		
Defect Code:	5ZU00	Mileage: 10607
Defect Code Desc:	A/C COMPRESSOR CLUTCH BOLT	
<u>FAILED PART INFORMATION</u>		
Part Num:	38810-5J6-A02	Part Desc: COMPRESSOR
<u>LABOR OPERATION CODES (1)</u>		
<u>LABOR OP INFORMATION</u>		
Labor Op Code:	6141D0	Labor Op Desc: SAFETY RECALL CAMPAIGN: AC COMPRESSOR CLUTCH BOLT-REPLACE

SUBMITTED CLAIMS (6)			
Claim Number: 957011		Claim Received Date: 10/12/2019	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	957011	RO Num:	395701
Claim Received Date:	10/12/2019	RO Year:	2019
<u>REPLACED PARTS (1)</u>			
<u>PART INFORMATION</u>			
Part Num:	06340-TZ5-A00	Part Qty:	1
Part Desc:	REPAIR KIT,LID LIGHT		
<u>LABOR OPERATION CODES (1)</u>			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	7140B0	Labor Op Desc:	SAFETY RECALL CAMPAIGN: INSPECT. REPAIR BOTH LEFT AND RIGHT INNER TAILLIGHT. INSTALL HARNESS (REPAIR
Claim Number: 816452		Claim Received Date: 01/22/2019	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	816452	RO Num:	381645
Claim Received Date:	01/22/2019	RO Year:	2018
<u>DIAGNOSTIC TROUBLE CODES (2)</u>			
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH

REPLACED PARTS (2)			
<u>PART INFORMATION</u>			
Part Num:	28600-R94-004	Part Qty:	1
Part Desc:	SW, AT OIL PRESSURE		
<u>PART INFORMATION</u>			
Part Num:	90471-PW7-A00	Part Qty:	1
Part Desc:	GASKET (10MM)		
LABOR OPERATION CODES (2)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	223507	Labor Op Desc:	DIAGNOSTIC TROUBLE CODE / TRANSMISSION - Retrieve codes with the HDS, read data, troubleshoot, and c
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	222134	Labor Op Desc:	AUTOMATIC TRANSMISSION PRESSURE SWITCH "A" - REPLACE.
Claim Number: 816456		Claim Received Date: 11/15/2018	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	816456	RO Num:	381645
Claim Received Date:	11/15/2018	RO Year:	2018
DIAGNOSTIC TROUBLE CODES (2)			
<u>DTC INFORMATION</u>			
Code:	P2101	Code Desc:	THROTTLE ACTUATOR SYSTEM MALFUNCTION
<u>DTC INFORMATION</u>			
Code:	P0848	Code Desc:	TRANSMISSION FLUID PRESSURE SENSOR/SWITCH "B" CIRCUIT HIGH
REPLACED PARTS (2)			
<u>PART INFORMATION</u>			
Part Num:	16176-RYE-A10	Part Qty:	1
Part Desc:	GSKT, THROTTLE BODY		
<u>PART INFORMATION</u>			
Part Num:	16400-R9P-A01	Part Qty:	1
Part Desc:	THROTTLE BODY		
LABOR OPERATION CODES (1)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	121165	Labor Op Desc:	THROTTLE BODY - Replace.

Claim Number: 793942		Claim Received Date: 09/15/2018	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	793942	RO Num:	379394
Claim Received Date:	09/15/2018	RO Year:	2018
REPLACED PARTS (3)			
<u>PART INFORMATION</u>			
Part Num:	90441-PK4-000	Part Qty:	1
Part Desc:	WASHER (24MM)		
<u>PART INFORMATION</u>			
Part Num:	08200-9008A	Part Qty:	10
Part Desc:	FLUID (ATF DW-1)		
<u>PART INFORMATION</u>			
Part Num:	90471-PX4-000	Part Qty:	1
Part Desc:	WASHER, DRAIN (18MM)		
LABOR OPERATION CODES (2)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	1255E4	Labor Op Desc:	UPDATE THE 6A/T SOFTWARE (JUDDER)
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	1255E4A	Labor Op Desc:	FLUSH THE ATF (first visit)
Claim Number: 327071		Claim Received Date: 10/14/2015	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	327071	RO Num:	332707
Claim Received Date:	10/14/2015	RO Year:	2015
LABOR OPERATION CODES (1)			
<u>LABOR OP INFORMATION</u>			
Labor Op Code:	8481B2	Labor Op Desc:	GARNISH, FRONT WINDSHIELD SIDE LEFT
Claim Number: 325641		Claim Received Date: 10/12/2015	
<u>DEALER INFORMATION</u>			
Name:	ACURA OF SERRAMONTE	Phone Number:	6509851000
<u>CLAIM INFORMATION</u>			
Claim Num:	325641	RO Num:	332564
Claim Received Date:	10/12/2015	RO Year:	2015

LABOR OPERATION CODES (1)

LABOR OP INFORMATION

Labor Op Code:	6141D0	Labor Op Desc:	SAFETY RECALL CAMPAIGN: AC COMPRESSOR CLUTCH BOLT- REPLACE
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