



Moorcroft Debt Recovery Limited

P.O. Box No. 17, 2 Spring Gardens, Stockport, SK1 4AJ.

Telephone 0345 268 0240 - Standard Rate from landlines

Website : WWW.MDRL.CO.UK

Email : customers@moorgroup.com

MR ANDREW [REDACTED]



Date: 20/05/16

Moorcroft Reference : [REDACTED]

Dear MR [REDACTED]

Client Name : NATIONAL WESTMINSTER BANK PLC

Balance Outstanding : £467.86

Account Number : [REDACTED]

Your account details have been passed to us by NATIONAL WESTMINSTER BANK PLC to act as a collection agent and we will now be dealing with your account.

We offer a flexible approach to repaying your account and have different options that suit a wide range of individual circumstances. You may have been unable to find a suitable repayment plan on this account previously and we believe that we can help you repay the account.

If you are experiencing financial difficulty, our staff are fully trained to assist you with your current situation and have a range of options to help. In addition there are also a number of organisations that are able to provide free independent money and debt advice and details of these can be found on the reverse of this letter.

We will be in contact with you during the next 7 days by letter and / or phone in order to discuss your repayment options in detail.

In the meantime, if you want to contact us you can use any of the methods overleaf including telephone on 0345 268 0240 or visit our website **WWW.MDRL.CO.UK**

Yours sincerely,



Debt Recovery Manager

Please note we are open Monday to Thursday 7.15am to 9.00pm, Friday 7.15am to 7.00pm and on Saturday 8.30am to 4.00pm



To make payment using your debit card please telephone 0345 268 0240.

Or visit our website at WWW.MDRL.CO.UK



Payment Hotline : To make a payment using our automated payment hotline, please telephone 0161 475 2949. This service is available 24 hours a day 7 days a week.



For security and quality purposes we may record or monitor telephone calls.

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