



1.6 Concept Selection

House of Quality

After talking with our project sponsor we were able to deeper assimilate our customer needs; a detailed explanation of those are shown in table 6 (**Table 6:** Customer Requirements and Engineering Characteristics) and quantify the importance of the comstor needs and rank them according within our binary pairwise comparison chart. The binary pairwise comparison table allows us to assign weight based upon importance of either 1 or 0. Those customer needs are then compared against each other to determine the importance of that customer need and tallied at the bottom showing *that barbot mixing two beverages and the machine does not take too much time dispensing the drink* have the most weight; this can be seen looking at table 7 (**Table 7:** Binary Pairwise Comparison).

| # | Customer Requirements | Engineering Characteristics |
|---|-----------------------------------|--|
| 1 | Barbot mixing two beverages | Having the capacity to hold bottles; Bottle count |
| 2 | Is approved Dr.McConomy's my wife | Is compact and has a form factor that can fit inside of a cabinet when not in use; Machine size |
| 3 | Easy to use and operate | Users will be given an easy to understand manual. |
| 4 | Competing in InNolevation | Have a finished product that can be shown in the competition |



| | | |
|---|---|---|
| 5 | Run off USB C power | Keep electronics within the specification of the power USB C can provide; Power supply |
| 6 | Can use most bottles that are available to purchase in store | Will be able to use the given percent of bottles available in-store; Percentage of usable bottles |
| 7 | The material selected is suitable for use and can withstand environmental factors | Build material of our device should be able to be left outside without any major consequences; Environmental resistance |
| 8 | The machine does not take too much time dispensing the drink. | Operation time |
| 9 | Easy and sturdy enough to handle. | Light enough that a person would be able to pick this device up using two hands; Weight |

Table 6: Customer Requirements and Engineering Characteristics

| Binary Pairwise Comparison | | | | | | | | | | |
|----------------------------|----|----|----|----|----|----|----|----|----|---------|
| Customer Needs | #1 | #2 | #3 | #4 | #5 | #6 | #7 | #8 | #9 | Total 2 |
| #1 | - | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| #2 | 1 | - | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 6 |
| #3 | 0 | 1 | - | 0 | 0 | 1 | 1 | 1 | 1 | 5 |
| #4 | 1 | 0 | 1 | - | 0 | 0 | 0 | 1 | 0 | 3 |
| #5 | 0 | 0 | 1 | 1 | - | 0 | 0 | 0 | 1 | 3 |
| #6 | 1 | 0 | 0 | 1 | 1 | - | 0 | 1 | 1 | 5 |
| #7 | 1 | 1 | 0 | 1 | 1 | 1 | - | 1 | 1 | 7 |
| #8 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | - | 0 | 2 |
| #9 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | - | 3 |



| | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|---------|
| | 6 | 2 | 3 | 5 | 5 | 3 | 1 | 6 | 5 | n-1 = 8 |
|--|---|---|---|---|---|---|---|---|---|---------|

Table 7: Binary Pairwise Comparison

After the “importance” weight was assessed we used those values within our House of quality to resolve our *IMPROVED DIRECTIONS* as a method of determining how our customer needs could be improved, an arrow was used to signify whether that customer need should be decreasing, increasing or left blank for no change. The House of Quality as a whole allows us to compares the engineering characteristics of the *IMPROVED DIRECTIONS* against our project sponsors requirements. The engineering characteristics are then ranked on how well it did to meet that specific customer need. This can be seen in the following table 8 (Table 8: House of Quality).

| House of Quality | Engineering Characteristics | | | | | | | | | |
|-----------------------|-----------------------------|------|-----------------|-----|------|-----------|-----|-----|------|------|
| | | ↑ | ↓ | | | | ↑ | ↑ | ↓ | ↓ |
| Improvement Direction | | | | | | | | | | |
| Units | | # | in ³ | N/A | N/A | W (Watts) | % | N/A | sec | lbs |
| Customer Requirements | IPF | #1 | #2 | #3 | #4 | #5 | #6 | #7 | #8 | #9 |
| #1 | 6 | 9 | 9 | 1 | 9 | 1 | 3 | 0 | 3 | 0 |
| #2 | 2 | 1 | 9 | 3 | 0 | 1 | 1 | 0 | 1 | 3 |
| #3 | 3 | 1 | 3 | 9 | 3 | 0 | 1 | 3 | 3 | 1 |
| #4 | 5 | 3 | 3 | 1 | 9 | 0 | 1 | 0 | 0 | 0 |
| #5 | 5 | 0 | 3 | 0 | 0 | 9 | 0 | 3 | 3 | 0 |
| #6 | 3 | 1 | 2 | 0 | 0 | 0 | 9 | 0 | 0 | 9 |
| #7 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 9 | 0 | 1 |
| #8 | 6 | 3 | 0 | 3 | 0 | 3 | 0 | 1 | 9 | 0 |
| #9 | 5 | 3 | 3 | 0 | 1 | 1 | 3 | 1 | 0 | 9 |
| Raw Score | 789 | 110 | 132 | 62 | 113 | 77 | 71 | 44 | 98 | 82 |
| Relative Weight | | 13.9 | 16.7 | 7.6 | 14.3 | 9.8 | 9.0 | 5.6 | 12.4 | 10.4 |



| | | | | | | | | | | |
|-------------------|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Rank Order | | 3 | 1 | 8 | 2 | 6 | 7 | 9 | 4 | 5 |
|-------------------|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|

Table 8: House of Quality

The completion of our House of Quality showed us that *Machine size, Having a finished product that can be shown in the competition and Bottle count* were our most important functions while *Percentage of Top 12 Bottles, Users will be given an easy to understand manual and Environmental resistance* were our least important functions (in that order). This evaluation helped us separate from what we thought were good ideas and designs to ideas and designs that are more competently and function intended.

Next through using Pugh Charts which serve a purpose of looking at all the high and medium fidelity concepts and comparing them relative to a starting point. The Pugh Charts help us figure out if the concept is better (+), satisfactory (S), or worse (-) than the predetermined starting point.

Depicted in the first Pugh Chart, our starting point is a minimum of two bottles. From the chart the concepts that were selected to move to the next round of Pugh Charts were concepts 3, 5 and 6.

Pugh Chart

After the house of quality, the team systematically compared how important the customer requirements were to how our concepts compared. This was done by using multiple Pugh Charts



to eliminate poor performing concepts. A Pugh Chart determines concept potentiality based on if the concept is better, worse, or equal to a datum concept based on the designated criteria.

For the first iteration of the Pugh Chart, the datum used is the Barsys cocktail maker. This is a similar product to the Barbot. There are distinct qualities compared to our customer needs, including the use of pods instead of bottles and a smaller carrying capacity compared to most of our concepts.

| Selection Criteria | Barsys | HF#1 | HF#2 | HF#3 | MF#1 | MF#2 | MF#3 | MF#4 | MF#5 | MF#6 |
|--------------------|--------|------|------|------|------|------|------|------|------|------|
| Hold Bottles | DATUM | S | + | + | + | + | + | + | S | + |
| Compact Size | | + | - | + | - | - | S | + | S | S |
| Ease of use | | - | - | + | - | S | - | - | - | S |
| Innovative Design | | - | + | + | + | - | + | + | + | S |
| USB C Power Source | | - | S | - | - | - | - | S | S | + |
| Universal Fit | | + | + | S | + | + | + | S | S | - |
| Durable | | S | - | S | S | + | S | - | + | - |
| Timely Operation | | S | - | + | - | S | - | - | + | + |
| Lightweight | | + | - | - | - | - | - | S | S | + |
| # of Pluses | | 3 | 3 | 5 | 3 | 3 | 3 | 3 | 3 | 4 |
| # of Satisfactory | | 3 | 1 | 2 | 1 | 2 | 2 | 3 | 5 | 3 |
| # of Minuses | | 3 | 5 | 2 | 5 | 4 | 4 | 3 | 1 | 2 |

Table 9: Pugh Chart Iteration 1

For the second iteration of the Pugh Chart, High Fidelity #1 was used as the datum. This was done because it received three pluses, satisfactory, and minuses. HF #2, MF #1, MF #2, MF #3, and MF #4 were deemed not worthy of re-comparing because those concepts had equal if not more negatives than positives.

| Selection Criteria | HF #1 | HF #3 | MF #5 | MF #6 |
|--------------------|-------|-------|-------|-------|
| Hold Bottles | DATUM | + | S | + |
| Compact Size | | S | S | S |



| | | | |
|--------------------|---|---|---|
| Ease of use | S | - | S |
| Innovative Design | + | - | + |
| USB C Power Source | - | - | - |
| Universal Fit | S | S | S |
| Durable | - | - | S |
| Timely Operation | S | S | + |
| Lightweight | S | - | S |
| # of Pluses | 2 | 0 | 3 |
| # of Satisfactory | 5 | 4 | 5 |
| # of Minuses | 2 | 5 | 1 |

Table 10: Pugh Chart Iteration 2

Below is the third iteration of the Pugh Chart. HF #1 was put back into the datum chart because of poor performance of the other concepts. HF #3 was not used to continue on because it received a minus in the section of ‘durable.’ A vision the customer has of this product is something that they can take to tailgates. The product needs to be durable to be taken outside and possibly be exposed to rain.

| Selection Criteria | MF #5 | HF #1 | MF#6 | |
|--------------------|-------|-------|------|---|
| Hold Bottles | DATUM | - | S | |
| Compact Size | | + | S | |
| Ease of use | | S | + | |
| Innovative Design | | - | S | |
| USB C Power Source | | - | - | |
| Universal Fit | | S | + | |
| Durable | | S | + | |
| Timely Operation | | - | S | |
| Lightweight | | S | + | |
| # of Pluses | | | 1 | 4 |
| # of Satisfactory | | | 4 | 4 |
| # of Minuses | | | 4 | 1 |

Table 11: Pugh Chart Final Iteration



After the final iteration of the Pugh Chart, MF #6 was selected as our design. It received three more pluses than HF #1. Specifically, MF #6 would hold more liquid, it would be more durable and could accept a wider range of liquor bottles.

Analytical Hierarchy Process

The analytical Hierarchy Process is used to try to eliminate bias and choose the design that best suits the customer needs. This is done by reading row then column. For example, Start and Stop Flow on Demand is equally as important as itself. It is slightly more important than mixing fluids so it was given a 3 in that place. This need is much more important than the need to hold different bottles so that is given a 9. These values are equal to their inverse in the transposed location.

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---------------------------------|------|-------|-------|-------|-------|-------|-------|-------|------|-------|
| Start and Stop Flow on Demand | 1.00 | 3.00 | 3.00 | 9.00 | 9.00 | 9.00 | 5.00 | 9.00 | 1.00 | 5.00 |
| Mix Fluids | 0.33 | 1.00 | 1.00 | 7.00 | 3.00 | 3.00 | 5.00 | 3.00 | 0.33 | 0.33 |
| Maintain a laminar flow | 0.33 | 1.00 | 1.00 | 3.00 | 3.00 | 5.00 | 0.33 | 3.00 | 0.20 | 5.00 |
| Fits different types of bottles | 0.11 | 0.14 | 0.33 | 1.00 | 0.33 | 0.33 | 0.33 | 0.33 | 0.11 | 0.33 |
| Holds Mixers | 0.11 | 0.33 | 0.33 | 3.00 | 1.00 | 0.33 | 0.33 | 0.33 | 0.20 | 0.33 |
| Withstand handling | 0.11 | 0.33 | 0.20 | 3.00 | 3.00 | 1.00 | 0.33 | 3.00 | 0.20 | 0.33 |
| Display machine status | 0.20 | 0.20 | 3.00 | 3.00 | 3.00 | 3.00 | 1.00 | 1.00 | 0.33 | 0.33 |
| Check for I.C.s | 0.11 | 0.33 | 0.33 | 3.00 | 3.00 | 0.33 | 1.00 | 1.00 | 0.20 | 0.33 |
| Order to Mech Process | 1.00 | 3.00 | 5.00 | 9.00 | 5.00 | 5.00 | 3.00 | 5.00 | 1.00 | 3.00 |
| Store Menu Options | 0.20 | 3.00 | 0.20 | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 | 0.33 | 1.00 |
| Sum | 3.51 | 12.34 | 14.40 | 44.00 | 33.33 | 30.00 | 19.33 | 28.67 | 3.91 | 16.00 |

Table 12: Analytical Hierarchy Chart

The Normalized chart, below, can be used to calculate the criteria weight or how important each criterion is.



| Criteria | #1 | #2 | #3 | #4 | #5 | #6 | #7 | #8 | #9 | #10 | Criteria Weights |
|----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|------------------|
| #1 | 0.285 | 0.243 | 0.208 | 0.205 | 0.270 | 0.300 | 0.259 | 0.314 | 0.256 | 0.313 | 0.265 |
| #2 | 0.095 | 0.081 | 0.069 | 0.159 | 0.090 | 0.100 | 0.259 | 0.105 | 0.085 | 0.021 | 0.106 |
| #3 | 0.095 | 0.081 | 0.069 | 0.068 | 0.090 | 0.167 | 0.017 | 0.105 | 0.051 | 0.313 | 0.106 |
| #4 | 0.032 | 0.012 | 0.023 | 0.023 | 0.010 | 0.011 | 0.017 | 0.012 | 0.028 | 0.021 | 0.019 |
| #5 | 0.032 | 0.027 | 0.023 | 0.068 | 0.030 | 0.011 | 0.017 | 0.012 | 0.051 | 0.021 | 0.029 |
| #6 | 0.032 | 0.027 | 0.014 | 0.068 | 0.090 | 0.033 | 0.017 | 0.105 | 0.051 | 0.021 | 0.046 |
| #7 | 0.057 | 0.016 | 0.208 | 0.068 | 0.090 | 0.100 | 0.052 | 0.035 | 0.085 | 0.021 | 0.073 |
| #8 | 0.032 | 0.027 | 0.023 | 0.068 | 0.090 | 0.011 | 0.052 | 0.035 | 0.051 | 0.021 | 0.041 |
| #9 | 0.285 | 0.243 | 0.347 | 0.205 | 0.150 | 0.167 | 0.155 | 0.174 | 0.256 | 0.188 | 0.217 |
| #10 | 0.057 | 0.243 | 0.014 | 0.068 | 0.090 | 0.100 | 0.155 | 0.105 | 0.085 | 0.063 | 0.098 |
| Sum | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 |

Table 13: Normalized Comparison Matrix Chart (NormC)

The weighted sum vector and the consistency vector are calculated and shown below.

After this table is calculated it is used to find the consistency ratio.

| $\{Ws\}=[C]\{W\}r$ | Cons= $\{Ws\}./\{W\}$ |
|--------------------|-----------------------|
| 3.186986 | 12.01955619 |
| 1.251154 | 11.76091918 |
| 1.353891 | 12.82364534 |
| 0.218501 | 11.60275934 |
| 0.31517 | 10.79602664 |
| 0.499253 | 10.90267173 |
| 0.891649 | 12.17518588 |
| 0.449691 | 10.97690699 |
| 2.591936 | 11.94950877 |
| 1.187615 | 12.12298478 |

Table 14: Consistency Check

| | |
|---------------------|-------|
| Average Consistency | 11.7 |
| Consistency Index | 0.190 |
| Consistency Ratio | 0.128 |

Table 15: Consistency Comparison



Please note the consistency ratio is not below the desired 0.1 value. However this was the lowest the score would go without compromising the integrity of our rating. Team 519 could get the score to go lower, but not without changing our ratings for certain criteria.

| Criteria | Consistency Ratio |
|---------------------------------|-------------------|
| Start and Stop Flow on Demand | 0.757 |
| Mix Fluids | 0.169 |
| Maintain a laminar flow | 0.014 |
| Fits different types of bottles | 0.149 |
| Holds Mixers | 0.156 |
| Withstand handling | 0.107 |
| Display machine status | 0.160 |
| Check for I.C.s | 0.118 |
| Order to Mech Process | 0.118 |
| Store Menu Options | 0.123 |

Table 16: Criteria Consistency Ratios

Most of the CR values are around the desired value of less than 0.1. The two outliers are ‘Start and Stop Flow on Demand’ and ‘Maintain a Laminar Flow.’ This is because both of them are almost not discernible with overview of the concepts we have right now.

The Final Rating Matrix is shown below.

| Selection Criteria | HF #1 | HF #3 | MF #5 | MF #6 |
|---------------------------------|-------|-------|-------|-------|
| Start and Stop Flow on Demand | 0.167 | 0.245 | 0.094 | 0.326 |
| Mix Fluids | 0.089 | 0.457 | 0.243 | 0.144 |
| Maintain a laminar flow | 0.184 | 0.149 | 0.039 | 0.184 |
| Fits different types of bottles | 0.101 | 0.292 | 0.096 | 0.184 |
| Holds Mixers | 0.167 | 0.310 | 0.035 | 0.348 |
| Withstand handling | 0.132 | 0.361 | 0.046 | 0.326 |
| Display machine status | 0.170 | 0.292 | 0.040 | 0.149 |
| Check for I.C.s | 0.180 | 0.149 | 0.039 | 0.326 |
| Order to Mech Process | 0.167 | 0.257 | 0.039 | 0.381 |
| Store Menu Options | 0.167 | 0.257 | 0.039 | 0.326 |



Table 17: Final Rating Matrix

After this, the Alternative Value Rating is calculated using the Final Rating Matrix and the Consistency Ratios.

| Concepts | Alt Value |
|----------|-----------|
| HF #1 | 0.288 |
| HF #3 | 0.522 |
| MF #5 | 0.158 |
| MF #6 | 0.538 |

Table 18: Alternate Value Rating

This is the final rating of our concepts. Showing that Medium Fidelity #6 is the best concept, narrowly edging out High Fidelity #3 for the concept selection. Rated first to last is MF #6, HF #3, HF #1, and finally, MF #5. High Fidelity #3 will be our alternate design because it is so close in rating compared to Medium Fidelity #6.

Final Selection: As a reminder, Medium Fidelity #6 is: *A machine that has the capacity of four beverages. The beverages will be placed into the machine upside down. The bottles will dispense liquid that will be pumped through the machine and mixed. The machine will be compact and fit on top of a kitchen countertop. Additionally, the machine will be compact enough to be stored away inside of kitchen cabinets. The machine will be powered through a standard US wall outlet. This concept will look similar to the picture below.*

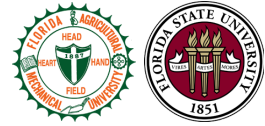


Figure 8: Fall Prototype Progression

This design will have a nozzle added to the back that will be connected thru the base. This design was selected because it is built specifically to solve the customer needs. It has a compact size, it's durable, it's simple and easy to use. Also, it could be powered by a USB C outlet and has room for a battery pack.

1.8 Spring Project Plan

Win.