

Name

INFO

ADDRESS

Chicago, IL

PHONE

EMAIL

SKILLS

NIST 800-53

SANS CIS

EMPLOYMENT HISTORY

Manager, Information Security & IT

Chicago, IL

Apr 2019 — Present

- Managed a global team of three employees across two functional areas
- Managed vendor relationships, negotiated contracts, and
- Managed and developed a budget of \$Xm
- Influenced \$3m in revenue as part of customer's supplier security assessment process
- Co-coordinated office move: architected networks, A/V, and physical security
- Worked with product team to integrate application security into the SDLC
- Developed all of the company's policies and worked with senior leadership for approval and integration
- Lead the integration of two corporate acquisitions
- Coordinated the process of obtaining SOC2 Type I certification

Information Security Analyst

Chicago, IL

Oct 2018 — Apr 2019

- Designed and implemented SIEM to monitor internal threats
- Designed and implemented vulnerability management tool, policy, and process
- Worked cross-functionally with all teams to achieve compliance with GDPR
- Created and aligned on-boarding and off-boarding procedures across all stakeholders

Systems Administrator

Kansas City, MO

Feb 2018 — Oct 2018

- Managed 80 Hyper-V VMs (Server 2008 R2/2012/2012 R2/2016) across four geographic sites
- Troubleshooted and fixed AD replication issue present for several years
- Designed and implemented server update schedule
- Built and managed WSUS topology across four sites
- Restructured AD OUs and AD Sites
- Researched, evaluated and presented on helpdesk and desktop management software

System Administrator

Dallas, TX

Jul 2017 — Feb 2018

- Implemented DoD/NIST 800-53 cybersecurity controls
- Architected and implemented domain migration from .local to .net
- Rebuilt company infrastructure on new hardware and migrated from P2V and reduced SPOFs
- Built group policy from scratch
- Migrated services to AWS
- Created documentation from the ground up
- Decommissioned old equipment
- Streamlined new computer setup with a mix of GPO, PDQ Deploy, and PowerShell
- Acquired and deployed an endpoint protection software

Associate IT Operations Specialist

Omaha, NE

Sep 2015 — Jul 2017

- Receive, install, cable, and document all types of hardware (servers, switches, routers, firewalls, storage arrays, etc.)
- Replace failed hardware components (disk drives, memory, power supplies, motherboards, etc.)
- Coordinate with vendors and system owners to troubleshoot, schedule, and resolve issues in an expeditious manner

Local ISC (additional role), April 2016 – July 2017

- Use Traveler's-developed software to deploy/re-image operating systems to laptops & workstations
- Work with SCCM to deploy software and maintain accurate records
- Work with Active Directory to ensure proper access requirements
- Be the only on-site administrator/consultant for any ISC-related projects, questions, issues, etc.

Associate Business Systems Analyst

Omaha, NE

May 2015 — Sep 2015

- Supported Kronos iSeries timekeeping system in a production environment for 90+ plants
- Worked with HR managers to determine, resolve and answer any questions or issues related to attendance tracking, accruals and employee pay.
- Supported Kronos time clocks for 90+ plants
- Implemented various legal requirements for union and state law changes

Accelerated IT Intern

Omaha, NE

Sep 2014 — May 2015

- Ran fiber and copper cables through patch panels to equipment and underneath a raised floor Installed & decommissioned equipment
- Inventoried, documented and updated equipment, cabling and other asset information into a DCIM software - imVision System Manager
- Maintained and updated years-old maintenance contracts saving the company hundreds of thousands of dollars

EDUCATION

Masters of Business Administration in IT Management

Jan 2018 — Dec 2019

Bachelors of the Arts in International Studies with concentration in Management Information Systems

Aug 2011 — May 2015

CERTIFICATIONS

CISM

In Progress