

NAME

Mobile ----- | E-mail [@gmail.com](mailto: @gmail.com)

**Technical skills:**

- Experience in using and troubleshooting Windows XP , 7, 8, 10.
- Active Directory and Group policy.
- SQL
- Experience in building desktop machines and servers, including remote management and installation.
- Windows Server 2008/12, Debian, CentOS and RedHat
- LAMP installation, configuration and troubleshooting.
- Virtualisation - VMWare and VSphere / Hyper V and their Linux alternatives, Proxmox, unRaid.
- Exchange 10
- Detailed knowledge in the installation, use and troubleshooting of Microsoft Office Suite 10/13.
- VPN, DNS, DHCP and understanding of TCP/IP
- Experienced in the use of remote management software (RDP, VNC, iDRAC and other iLo systems)
- PowerShell and bash scripting
- Experience in diagnosing and repairing handhold devices (Android, Windows Phone and iOS)
- ITIL understanding
- Cabling cat5/6
- Building and deploying SAN's including NetApp products.

**Employment History:**

**2013- Current IT Technician – Self Employed**

- Setup Desktops/servers for small businesses.
- Troubleshooted issues for end users.
- Repaired Desktops and servers, including re purposing.
- Deployed network cabling/switches.

*July 2010*

**Work experience – Chemist**

- Providing excellent customer service and answering queries.
- Handling deliveries and general administration.
- Good telephone manor.
- Entering new data into the database.

*October 2009 to January 2010*

**“Sandwich artist” - Subway**

- Had to be flexible, worked shifts at short notice.
- Working within a team.
- Answered customer complaints and inquiries.

**Education:**

2010-2012      **Some College**

2005-2010      **King Edward School**

### **Voluntary Work**

2012-2013      **Vice President of Some Society**

- Organized guest speaker to visit.
- Raised awareness through presentations and leaflets for multiple events.
- Hosted monthly educational presentations.
- Coordinator to various social activities.

2013-2014      **Volunteer as Gym Assistant**

- Writing programmes for strength and conditioning.
- Contributed to health awareness events within the community.
- Explained the use of machinery to members.
- General administration duties.

### **Other skills**

- Good team building and leadership skills.
- Strong problem solving skills
- Highly-motivated team player
- Strong interpersonal skills
- Fluent in Punjabi.

### **Interests**

- Learning to code in C#
- Homelab

### **References:**

Available upon request.