

Privacy Policy

This Privacy Policy ("Policy") describes how Cerebrion AI ("we," "us," or "our") collects, uses, and discloses personal information when you use our services. We are committed to protecting your privacy and ensuring the security of your personal information. By accessing or using our services, you consent to the collection and use of your personal information as described in this Policy.

Information We Collect We may collect the following types of personal information:

- **Contact Information:** When you register for an account or contact us, we may collect your name, email address, phone number, and other contact details.
- **Account Information:** If you create an account with us, we may collect your username, password, and other account-related information.
- **Chatbot Customization:** When you request our chatbot creation services, we may collect content, including text, images, or other materials, necessary for customizing your chatbot.
- **Usage Data:** We may collect information about how you interact with our services, including your IP address, browser type, referring/exit pages, and timestamps.

Use of Information We use the collected information for the following purposes:

- To provide and improve our services, including developing and customizing chatbots according to your preferences.
- To communicate with you and respond to your inquiries or requests.
- To personalize your experience and ensure the smooth operation of our services.
- To analyze and monitor the usage of our services, detect and prevent fraudulent activities, and enhance our security measures.
- To comply with legal obligations and enforce our rights.

Disclosure of Information We may disclose your personal information in the following circumstances:

- **With your Consent:** We may share your personal information with third parties when you provide us with your explicit consent to do so.
- **Service Providers:** We may engage third-party service providers to assist us in delivering our services, and they may have access to your personal information solely for the purpose of providing their services to us.
- **Legal Requirements:** We may disclose your personal information if required to do so by law or if we believe that such disclosure is necessary to comply with legal obligations, protect our rights, or respond to legal requests.

- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred as part of the transaction. We will notify you via email or prominent notice on our website before your personal information is transferred and becomes subject to a different privacy policy.

Data Security We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Your Rights You have certain rights regarding your personal information, including the right to access, correct, or delete your information. If you would like to exercise any of these rights or have any concerns about your personal information, please contact us using the information provided below.

Third-Party Links Our services may contain links to third-party websites or services. We are not responsible for the privacy practices or the content of such third parties. We encourage you to read the privacy policies of those third parties before providing any personal information.

Changes to this Policy We reserve the right to modify or update this Policy at any time. We will notify you of any material changes by posting the updated Policy on our website or by other means of communication. Your continued use of our services after the effective date of the updated Policy constitutes your acceptance of the changes.

Contact Us If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at sales@cerebrion.ai.