

Q: How do I check the status of my order?

A: Upon placing your order, please allow 24-72 hours to have your order processed. Our fulfillment warehouses pack your ordered item(s) and ship the package(s) out as soon as possible. Once your order has been shipped, you will receive a notification through email. Then you can then track your order by going to this page - [TRACK MY ORDER](#) <- Order Lookup Page

Q: How long does shipping take?

A: Please allow up to 24-72 hours for your order to process, and an additional 3 days to be shipped out. Our fulfillment centers are located around the world. For domestic orders in the United States, it will normally take about 7-16 days. For International orders, please allow up to 5-20 days.

Q: Why does shipping take so long?

A: Our products are one of a kind and are *significantly lower priced* than other competitors in the baby carrier industry. The downside to this is slightly longer shipping times, though we work our hardest to get your order shipped as fast as possible.

Q: Do you ship Internationally?

A: Yes! We ship worldwide to ensure that every customer will enjoy his or her

shopping experience with us.

Q: Is your website secure with my personal information?

A: Absolutely! We use SSL security to ensure all your personal information is encrypted. We do not store your credit card information and it will be used one-time only upon purchasing your product. We never store any information about our customers private details!

Q: How do I order on your website?

A: Simply find the product you'd want and click the 'Add To Cart' button or use the "Buy Now Button" Fill in your shipping and billing information and we'll have your order shipped to you as soon as possible!

Q: Does (Your Website) provide a quality guarantee for all the products being sold?

A: Absolutely! If you do not like the product or find damages to the product, contact us immediately! We do all we can to ensure your best shopping experience. You can simply contact us and we'll get it addressed! You can always get a free exchange of your product simply by shipping it back to us with image proof sent first.