



COMPANY PROFILE

We are a contemporary and customer-centric agency with a team of seasoned experts in lettings.

Our objective is to provide exceptional service that ensures your utmost satisfaction.

With a comprehensive range of services, we cover all aspects of property lettings, from tenant acquisition to efficient management.

Our approach is built on trust and reliability, fostering strong relationships with our clients.







MISSION

We are committed to ensuring transparency and honesty in the process of letting a home.

Through streamlining our services and prioritizing communication, we aim to provide our clients with a comfortable experience in entrusting us with one of the biggest transactions they will experience. Our team, consisting of landlords and homeowners, understands firsthand what it's like to be in our clients' position, and we never lose sight of our purpose and dedication to the job.





OUR ETHOS

- We believe in building trust with our clients by being open and honest in our communications and actions.
- Our team of experts is always on hand to provide support and assistance, no matter the situation.
- Our property agents are highly knowledgeable and up-to-date with regulations, ensuring that your property remains compliant at all times.
- We understand that every client and property is unique, which is why we provide a bespoke service tailored to your specific requirements.





Marketing

Effective marketing through portals, signage, photography, and social media maximises exposure.

Comparables

Analysing comparables is vital for our team, ensuring accurate pricing and attracting quality tenants for optimal rental success.

Affordability Checks

Conducting thorough affordability checks on potential tenants safeguards your investment, reducing the risk of financial instability and ensuring consistent rental income.

ROADMAP TO GREAT TENANTS

Viewings

Conducting in-person viewings provides a personal touch, fostering trust, and allowing landlords to showcase the property's unique features, increasing tenant interest.

Application Reviews

Personally reviewing each application demonstrates a commitment to selecting reliable tenants, ensuring a good fit for your property and promoting a harmonious landlord-tenant relationship.

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ROADMAP TO GREAT TENANTS

Referencing

Thorough referencing provides valuable insights into a tenant's background, reliability, and financial stability, enabling landlords to make informed decisions and minimise rental risks.

Legal Checks

Performing thorough legal checks, such as right to rent verification, safeguards landlords from potential legal complications, ensuring compliance and peace of mind in the renting process.

Check-In

Personally conducting tenant check-ins ensures a smooth transition and sets the foundation for a successful tenancy.



Inventory

Conducting comprehensive inventories protects both landlords and tenants, ensuring clear documentation of the property's condition and minimising disputes over damages, ultimately fostering a transparent and hasslefree tenancy experience.



Opting for an in-house maintenance team within our letting agency delivers a multitude of benefits. We prioritise prompt response times, cost-effectiveness, and the utmost tenant satisfaction by seamlessly handling all maintenance matters in-house.





@The Place

PORTFOLIO BUILDING

Our portfolio-building service aligns with our overarching philosophy at @ThePlace, embodying a tailored and customized approach that caters precisely to your requirements.

We possess expertise in managing the entire process on your behalf, ensuring a seamless experience.

Our strategic planning service focuses on constructing a portfolio aligned with mutually agreed goals.



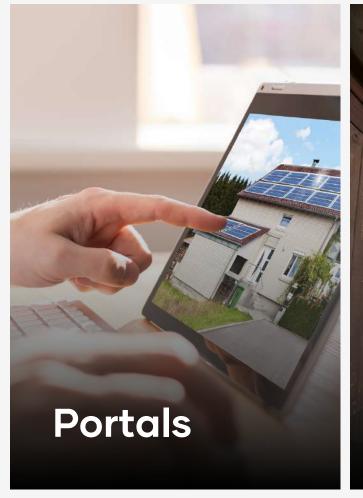






MARKETING SOLUTIONS









at-the-place.com

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The Advantages



Reduced Void Periods

Maintaining tenant satisfaction is pivotal in minimising property vacancies. We prioritise swift responsiveness to tenants' needs and promptly address any necessary repairs. By minimising vacancies, we aim to maximise rental income for you, the landlord.



Tenants Carefully Selected

We exercise utmost diligence in the selection of tenants for your property. We conduct thorough in-person meetings and comprehensive reference checks. If we have reservations about an applicant, we will decline their application.



Legal Compliance

Ensuring compliance with all legal obligations is of paramount importance to all landlords. We take responsibility for promptly conducting essential tasks such as gas and electrical checks to meet regulatory requirements.

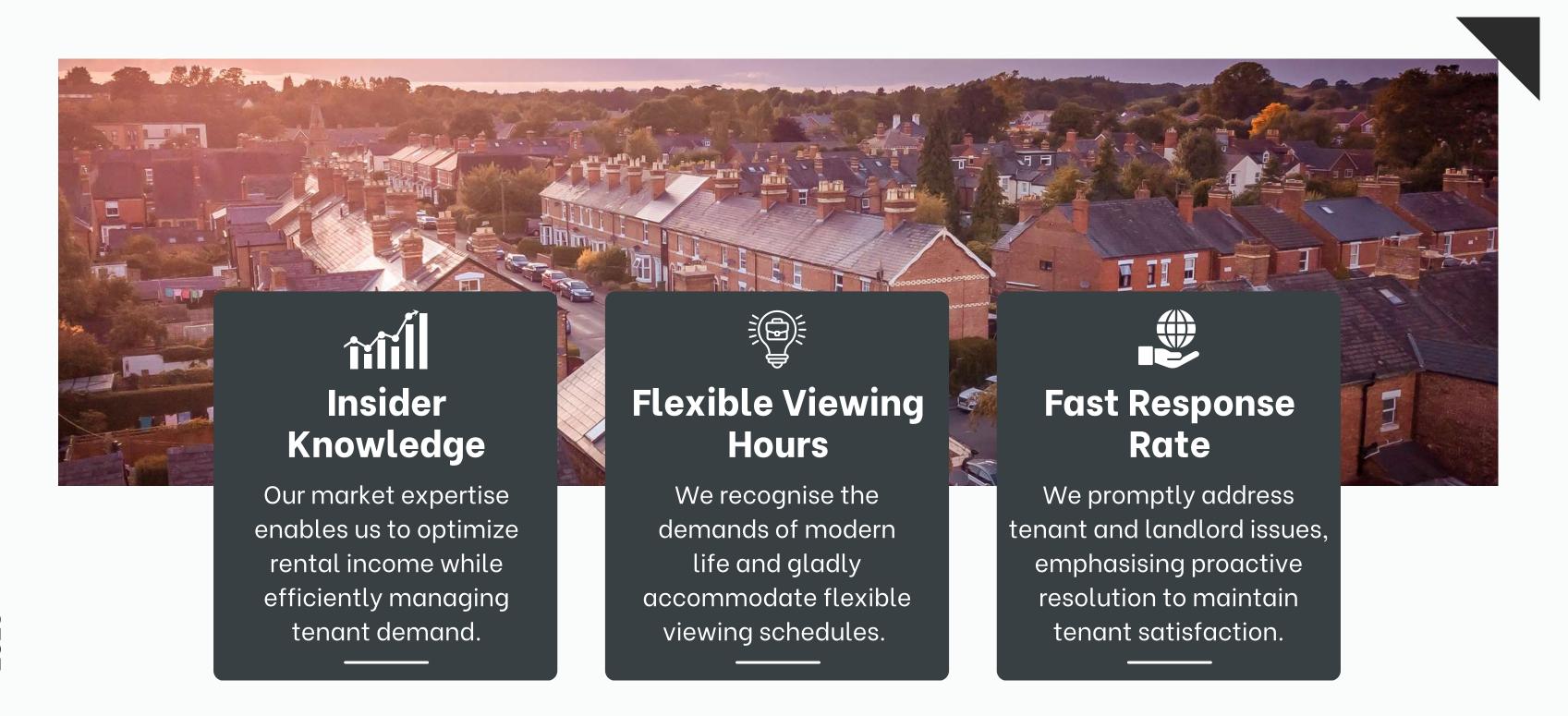


Achieve Maximum Rents

We understand that landlords aspire to attain optimal rental returns, and we ensure that we secure the highest feasible rents while establishing sensible and periodic annual rent reviews through mutual agreement.



How We Operate





At a Glance:

Our Fees



For a full, comprehensive breakdown of our fees, please ask for our 'Services & Fees' brochure.



Landlord Statistics











40.36% OF ENGLAND LANDLORDS UNAWARE OF UPCOMING RENTERS REFORM BILL





TENANT STATISTICS

11.5%

OF RENTERS HAVE LOST OUT ON A
PROPERTY DUE TO BEING UNABLE
TO SECURE A VIEWING

35.8%

OF PRIVATE RENTERS

EXPERIENCED A LACK OF

AVAILABLE PROPERTIES IN

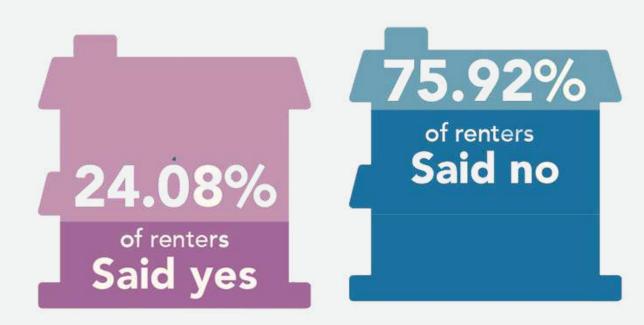
DESIRED LOCATION

81%

OF PRIVATE RENTERS ARE
HAPPY WITH THEIR CURRENT
LANDLORD AND PROPERTY

RENTERS:

DO YOU THINK YOU
WILL OWN A
PROPERTY IN THE
NEXT 12 MONTHS?



AVERAGE
WEEKLY RENT
OF PRIVATE
RENTERS IN
ENGLAND

FROM 2008 TO 2022

