



Your ref: [redacted]
Our Ref: [redacted]
Officer: [redacted]

Friday, 08 July 2016



PENALTY CHARGE NOTICE

DATE OF ISSUE

Monday, [redacted]

VEHICLE REGISTRATION MARK

LOCATION

[redacted] t

CONTRAVENTION

01 - Parked in a restricted street during prescribed hours

APPEAL CODE



Dear Mr Dent,

Thank you for writing to us about the above Penalty Charge Notice (PCN).

Our Decision

We issued you with a ticket and understand that driving in London is not always easy. The PCN was issued correctly and in line with the Regulations. I can therefore find no reason to cancel it.

Why was the PCN issued?

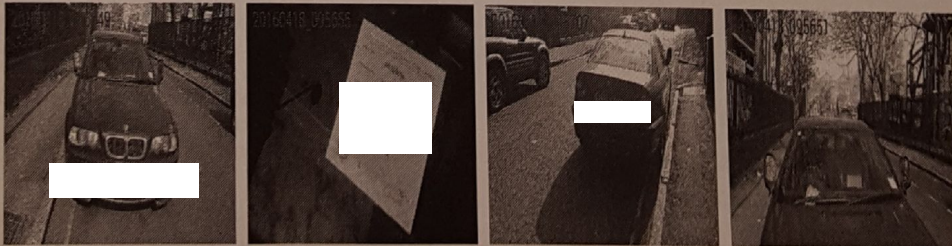
The PCN was issued as your vehicle was seen "Parked in a restricted street during prescribed hours".

Our Reason for Rejecting your Representation

Your vehicle was observed parked in a restricted street during prescribed hours. Single yellow lines indicate that you must not wait or park when restrictions are in force. The periods when restrictions apply are shown on the accompanying time plate.

Yellow lines indicate waiting restrictions. These run along the kerb line and apply to the carriageway, pavement and verge. The times at which restrictions apply, are shown on nearby plates or on entry signs to controlled parking zones.

I have noted your comments stating that you did not receive the original notice. I am prepared to do is extend the time of the discount. Please pay the outstanding amount of £65 in one payment within 14 days of the date of this letter to avoid this matter progressing further.

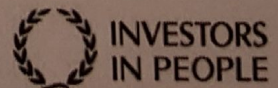


What can you do now?

Before the end of the period of 28 days beginning with the date that this letter was served (delivered):

Lambeth Parking Services
PO Box 4525
Worthing BN13 1XT

Telephone: 020 7926 9000
Facsimile:
www.lambeth.gov.uk



LETTER APPEALING TO 4 PCNs RECEIVED FOR SAME CONTRAVENTION (OVER COURSE OF ONE WEEK)

Lambeth Parking Services,
PO Box 4525,
Worthing BN13 1XT

Tuesday 7th of June 2016

London

With regards to penalty charge notices:

(18/04/2016) | (19/04/2016) | (20/04/2016) |
(21/04/2016) | and any PCN issued to vehicle number plate between 18/04/2016 and 22/04/2016
inclusive, for the Contravention Code and Description: "01 Parked in a restricted street during prescribed
hours" while on Coral Street

Dear Sir/Madam,

I write to you with regards to the above PCNs.

I recently received 4 Notice to Owner letters with reference to these PCNs, however, the PCNs were never received either by post or found on the vehicle. I note that these NTO letters were all sent more than 28 days after the PCN was allegedly issued.

I have attached supporting evidence (Supporting Evidence Item A) of a return Eurostar ticket proving I was out of the country from early on the 19th of April to late on the 22nd of April.

As you can see from photo exhibit 1 and photo exhibit 2, three PCNs were removed from my vehicle at some point between 20/04/2016 at 10:17 and 21/04/2016 at 10:28. This was not me given Supporting Evidence Item A which proves I was not in the country when this happened.

I came back to my vehicle on Friday night (22/04/2016) and used the vehicle then but did not find any PCNs, so the 4th PCN issued on the 21/04/2016 and any that may have been issued on the 22/04/2016 for which I have not received a Notice to Owner letter were also removed.

I note that it was the same Civil Enforcement officer who issued the PCN on the 20th and the 21st, and therefore who knew that there were already 3 PCNs that must have been removed, while the vehicle had not been moved, and issued a 4th PCN for exactly the same contravention. Given that I own a valid resident's parking permit (photo exhibit 3) there would be no sense in the owner of the vehicle removing the PCNs when there is always plenty of resident's parking available on a weekday on Coral Street (as can be seen on Photo Exhibit 1), something this Civil Enforcement officer would have been aware of given they regularly patrol the area (having issued 3 of my 4 PCNs I have an NTO for – on three separate days). The Civil Enforcement officer knowingly issued a 4th PCN for the same offence with every reason to believe I had never realised I was committing this offence. These 4 PCNs amount to £520 of fines which is clearly completely disproportionate to the offence.

I ask you to keep in mind the context of my error when considering your decision for the two requests I am about to make. My error was to forget to move the vehicle back onto a resident's parking bay on a Sunday evening ready for the controlled hours. This happened on a dead end street with very little traffic. I then headed to France and never realised my mistake until I found the vehicle on Friday evening.

Given that the vehicle was never moved between the issuing of the PCNs which this letter refers to, as proved by the photo exhibits and the fact I was out of the country, the PCNs are all issued for the same contravention, making it a continuous contravention. I therefore ask that the 3 PCNs issued on the 19th, 20th and 21st of April and any further PCNs I may not have received for this contravention be cancelled.

Given that I never had the opportunity to pay the discounted rate because the PCNs were never found on my vehicle, I also ask that the PCN issued on the 18th of April be sent to me with the discount rate still available – I will duly pay this £65.

I look forward to hearing from you soon,

Best wishes,

Photo Exhibit 1:

Source: <http://parkingphotos.lambeth.gov.uk/council/index.php> |



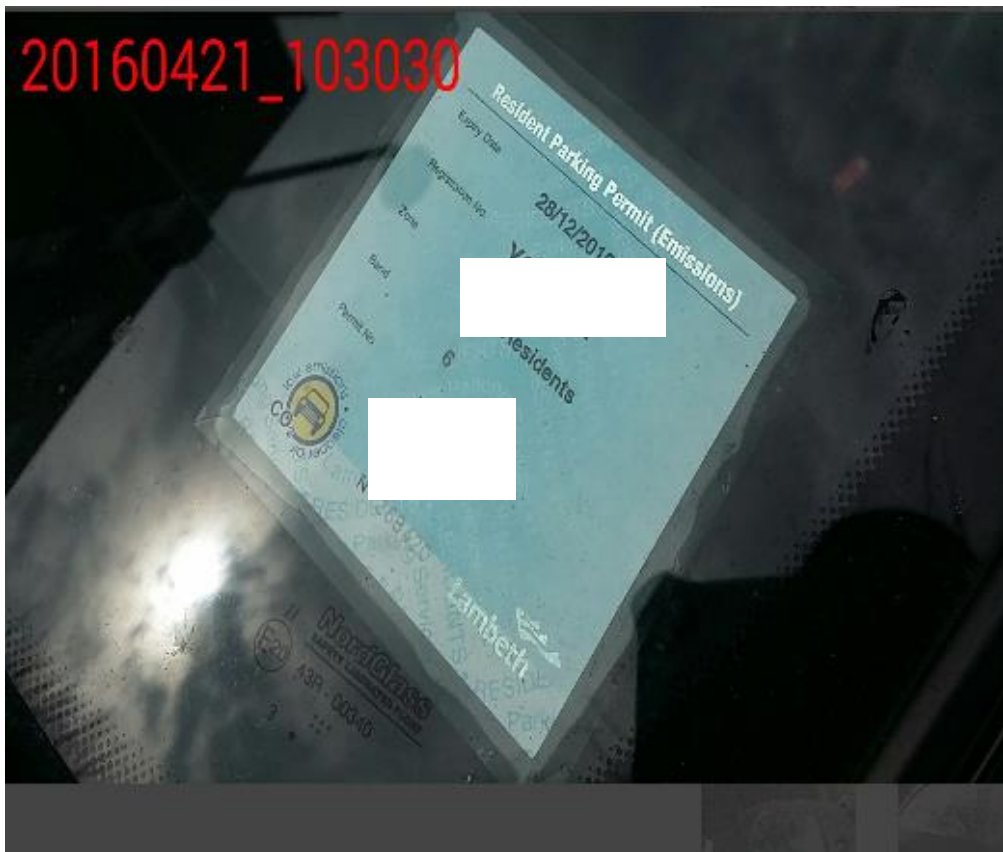
Photo Exhibit 2:

Source: <http://parkingphotos.lambeth.gov.uk/council/index.php> | Ticket ref I



Photo Exhibit 3:

Source: <http://parkingphotos.lambeth.gov.uk/council/index.php> |





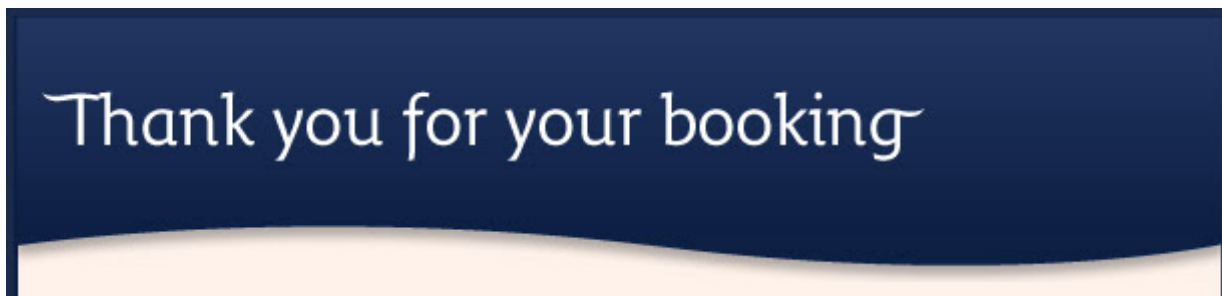
Your Eurostar booking confirmation Tue 19th Apr 2016 -

2 messages

SUPPORTING EVIDENCE ITEM A



[Manage your booking](#) | [Travel information](#) | [Loyalty programmes](#)



Hello Alec

Just to let you know, this page isn't your ticket. To print your tickets at home, simply click this button.

[Download and print your tickets](#)

Your booking references

Booking reference	Route	Carrier
	London St Pancras Int'l to Paris Gare Du Nord (return)	Eurostar

Your ticketing

Your Eurostar ticket options:



Printing your tickets

Download and print your Eurostar tickets now for free

Your e-ticket will be available to print at home before you come to the station.

+ > [Download & print your tickets](#)

[How does it work?](#)



Ticket on departure

Collect your tickets from the self-service ticket machines at our Eurostar stations.

[How does it work?](#)

Some important info about debit/credit cards

- To collect your ticket(s) at the station, the debit/credit card holder must be there, with the debit/credit card that was used for the payment. You won't be able to use e-payment (virtual) cards to collect ticket(s) from the station.
- If the debit/credit card owner and debit/credit card won't be present when you're collecting your tickets, you'll need to choose a different delivery method.

You'll need to allow 45 minutes for checking in before your scheduled Eurostar departure (it's especially important to arrive early at peak times and around public holidays).

- If you have any large items of luggage (such as skis or snowboards) please allow at least 60 minutes before your scheduled Eurostar departure.
- If you have any questions, call our Customer Service Team: UK 08448 224777, France 01.70.70.60.88, Belgium 02 40 06 731, other +44 1777 77 78 78. Calls are charged at the national rate and are monitored for training purposes.

Your itinerary

London to Paris return
Booking reference

→ Outbound

Departs **London St Pancras Int'l at 7:01 on Tuesday 19 April**
 Arrives **Paris Gare Du Nord at 10:17 on Tuesday 19 April**

Duration **02h 16m**
Standard : [View fare conditions](#)

Traveller	Membership number	Meal	Eurostar seats	Fare
			Carriage 4 Seat 68	£99.50

← Inbound

Departs **Paris Gare Du Nord at 19:01 on Friday 22 April**
 Arrives **London St Pancras Int'l at 20:39 on Friday 22 April**

Duration **02h 38m**
Standard : [View fare conditions](#)

Traveller	Membership number	Meal	Eurostar seats	Fare
			Carriage 16 Seat 67	£69.50

[Manage your booking](#)

You might like to...**Book a hotel**

Explore a great selection of hotels

Whether you're looking for once-in-a-lifetime opulence or just a smart little rest stop between destinations, you'll find a hotel with everything you need, right here. There are hotels