



Job Title:	Domestic Abuse Support Worker
Function:	Children and Families

Job Purpose

Children and Families service is recognised as a service in which practice can develop and prosper, with a culture of collaboration, integrity, and compassion; promoting development and wellbeing of children, young people and their families; protecting them from neglect and abuse. Working together with partners delivering a range of early help, family support and effective interventions which build resilience, remove barriers, and enable children and families to look forward to a brighter future.

To work alongside Assessment & Intervention and Family Support & Protection Teams providing support to victims of Domestic Abuse. To undertake work with the victim to effect change and deliver a service to those at high risk by assisting them to access services to support and keep them and their children safe.

To work within a multi-agency team which may include attendance at MARAC where appropriate, and link victims to community-based services in a timely way through building good relationships with partners and the voluntary sector.

Focus on and provide a proactive, short to medium term crisis intervention service through individual safety planning and personal support.

Service/Functional Accountabilities

Work within a multi-agency setting to address the safety of victims and ensure that their safety plans are co-ordinated, work as part of a multi-disciplinary team to support the victim and remain an integral part of the team to formulate an assessment and be able to contribute to the multi-disciplinary team assessment.

Understand the multi-agency partnership structures and work within these settings.

Establish ongoing multi-agency connections and relationships for the benefit of the victim and their family.

Support the empowerment of the client and assist them in recognising the features and dynamics of domestic abuse present in their situation and help them regain control of their lives.

Providing advocacy, emotional and practical support and information to victims including legal options, housing, health and finance.

Maintain timely, accurate and confidential case management records and contribute to the work of the team.

Participate in regular case management reviews within the Multi-Disciplinary Team and your line manager based on a review of risk and abuse which feeds back into action planning to further progress, signpost, or close cases, and provides feedback to your clients/agencies and informs future case management.

Contribute to data and written reports with effective case data input and through the provision of case studies to illustrate the impact of the service for domestic abuse victims.

Engage in supervision both individually and through group supervisions

Specific individual and shared targets and objectives are defined annually within the performance management framework.

Dimensions

Budgetary management responsibility (direct or indirect impact): None

People management responsibility: None

Special Conditions: Ability to work remotely and travel within the Basildon and Castle Point areas of Essex.

Skills, Knowledge and Experience

Possesses an accredited degree or diploma level, professional qualification with significant experience of working with individuals experiencing domestic abuse.

Excellent understanding of domestic abuse on victims and their children

Understand principles of risk assessment, safety planning and risk management for victims of domestic abuse and their children

Experience of identifying safeguarding concerns and reporting concerns in line with local policies and procedures

Experience of working with risk and the ability to provide advice on moving service users forward

Proven ability to maintain personal and professional boundaries

Work flexibly as part of a team
