My Name

powerpineapple@gmail.com ❖ (800) 200-6000 ❖ Somewhere, ST

SUMMARY

Information Systems graduate with experience in business analysis, data entry, SQL, and ERP systems. Expertise in analyzing, processing, and translating data into purposeful, business applications. Motivated to seek new challenges and apply technical prowess within the financial industry.

EDUCATION

State University, School   **Dec. 2018**
Bachelor of Science in Management Information Systems   *City, ST*
- College of Business: Management Information Systems Society and Investor's Club.
- Studied Big Data, Business Analysis, and Linear Programming at SU, Some School during fall 2018 semester.

TECHNICAL SKILLS

- **Languages:** SQL, PL/SQL, Java, Python, UML, C++, HTML.
- **Databases:** MySQL, Access, Oracle SQL Developer, SAP HANA.
- **Systems:** Proficient with Windows XP/7/10, Linux, Mac OSX, iOS.
- **Software:** AWS, G Suite, MS Office 365 (Excel, Outlook, Word), SAP ERP/MRP, QuickBooks, Tableau.

WORK EXPERIENCE

Networking Equipment Comp   **Aug. 2018 – Dec. 2018**
Business Analyst, Marketing   *City, ST*
- Developed and implemented methodologies to enhance digital marketing procedures for B2B and B2C sales.
- Created user manuals for 5 media platforms, 4 applications, and SEO; trained staff on software execution.
- Integrated practices to include data on market trends, sales, and user traffic into marketing initiatives.
- Produced reports and evaluations on industry forecasts, user demographics, and 12 competitor profiles.
- Collaborated with stakeholders to define and prioritize requirements, scope, and deliverables.

Family Insurance Services Business   **May – Aug. 2016 – 2018**
Administrative /Data Entry Assistant   *City, ST*
- Used MySys to input 3,200+ x-date entries and audit inaccurate information on financiers, lenders, and policies.
- Extracted, formatted, and streamlined data from CRM suite, Excel, and Oracle DB to applicable personnel.
- Communicated with 300+ clients via phone and email to generate quotes and coordinate meetings.
- Validated data accuracy; successively compiled and dispatched documents to clients and applicants.

Tech Repair Place   **Sep. 2016 – May. 2017**
Computer Repair Technician   *City, ST*
- Diagnosed, troubleshot, and resolved hardware/software problems for 400+ desktops, laptops, and peripherals.
- Administered setups, configurations, and tests to ensure functionality of all repaired or upgraded devices.
- Provided in-store and phone support along with accurate documentation of debugs and resolution timelines.

PROJECTS

AWS ML Model   **Fall 2018**
Tools used: EMR, Hadoop, HiveQL, Excel, S3, Textract, ML
- Constructed and applied a machine learning model to identify customers for certificates of deposit.
- Used EMR clusters to analyze and process 940,000+ data points among 45,000 potential subscribers.
- Generated batch prediction lists for top 3% of customers based on categorical score thresholds.

Sensor Integrated IoT Device   **Spring 2018**
Tools used: Eclipse, SAP HANA, Java, Python, JDK, JRE, Raspberry Pi
- Collaborated with team to build, code, and deploy an IoT device interfaced with SAP Analytics Cloud.
- Configured IDE to receive and transmit data to/from device sensors, JRE and HANA's Java application.
- Achieved pattern detection and analyses of real-time sensor data such as photosensitivity, temperature, and motion.