

## CBO Information Sheet: SKC Home Delivery

United Way of King County is excited to offer emergency food box home delivery in partnership with DoorDash to South King County (SKC) residents who have been affected by COVID-19. This resource is available to anyone who:

- Lives in Tukwila, Renton, Burien, SeaTac, Des Moines, Federal Way, or Auburn
  - We are actively working to offer this to additional communities in South King County, and encourage folks outside of these cities to submit a request showing interest. As additional food partners come on board, we will reach out to those that have submitted requests in each region.
- Is unable to access their local food bank in person
- Is unable to afford groceries

**As a South King County community-based organization (CBO), we hope you will spread the word about this exciting new service with your clients!** Please share this [Home Delivery Sign-Up Form](#) with families who might benefit from this program. Please note that any person or family that meets the above criteria is eligible to receive this service, regardless of immigration or documentation status. While we hope to serve everyone, if the demand for this service exceeds our capacity to provide these food boxes, we may need to add additional eligibility requirements to ensure those most in need receive this service. Some additional information about this service:

- **What is the ordering/delivery process?** Clients will sign up once for a weekly reoccurring food box through August 30th, with the option to skip a week/ opt out at any time. We hope to extend this service through October pending resources and funding. We are making deliveries Monday through Friday during the day, and will leave the food box at the door if nobody is home.
- **What is in a food box?** This offers preset 15-25 lb. variety cases of shelf-stable foods from local SKC food banks. These may include canned meals, canned fruit, canned veggies, pasta, and other miscellaneous items. Some boxes may also contain perishable items like bread, produce, meat, or dairy, but will depend on the food bank. We are currently unable to meet individual allergy and dietary needs.
- **Where do you deliver?** Right now, we are only able to deliver within Tukwila, Renton, Burien, SeaTac, Des Moines, Federal Way, or Auburn. We are actively working to expand to cover all of South King County, and will update you as we are able to do so. If you have questions about a particular address or zip code, let us know and we can confirm eligibility. If clients reside in Seattle, North King County, or East King County, they are likely eligible for our food delivery program in partnership with Food Lifeline and can sign up with [this form](#), or by calling 2-1-1.
- **What language options do you offer?** Our online ordering form will be available in the following languages starting next week: English, Spanish, Vietnamese, Tagalog, Chinese (simplified), Somali, Amharic, and Russian.

This resource is intended for and may be the only food solution for many of our most vulnerable community members who have food needs and cannot leave their homes during COVID-19. We are encouraging folks to visit their local food banks if they are able. In addition to on-site food distributions, many local food banks also operate home delivery programs, and may be able to provide a more customized food selection to clients. Find a nearby food bank at <http://www.skfc.org/member-food-banks.html>.

If someone has questions or complaints about this program, have them contact Natalie Marques at [nmarques@uwkc.org](mailto:nmarques@uwkc.org) or (206) 461-3751, and she will respond within 3 days.

If someone is interested in distributing larger quantities of food boxes to their clients at a central drop site, please direct them to connect with Natalie Marques at [nmarques@uwkc.org](mailto:nmarques@uwkc.org) or (206) 461-3751.