Animal Welfare Management

(Responder for Animal Control & Dispatch)

The Animal Welfare Management course is a modern training option for those looking to become or currently acting as a Responder for Animal Control and Dispatch. The standards contained within this course will serve to be a fit for purpose level of formal training that addresses key standards in legislation, animal welfare management, equipment and process. Practitioners holding this award will be able to demonstrate to the Police and other bodies through awarded certification their suitability to carry out associated roles. In the UK, hundreds of thousands of animals are involved in Animal Vehicle Collisions (AVC's) or become injured or distressed in public access areas. Domestic stock and other animals may be deliberately released or escape and regularly find their way into public areas including roads, railway lines or areas where they pose a serious risk to public safety. Occasionally, even animals from zoos and private collections get into the open. This course fully addresses the issues, processes and management options where wounded, distressed or challenging species need to be appropriately contained, moved or dispatched.

Learning content core components:



The Practitioner, Safety & Legislation - Understanding the responsibilities of practitioners involved in animal welfare management and how their service greatly benefits the public interest. Learners will be able to apply good practice in planning, preparation and operation to ensure that they meet the standards as set in law when managing wildlife but ultimately ensure safety remains the first and absolute priority always.

Animal Condition, Location and Behaviour – Recognising how to assess the behaviour and condition of animal and its likely reaction to management options. This is essential when evaluating fluid situations in the field. Learners will

gain an understanding of the key factors to assess animals before planning for a course of action and how the environment and other issues can greatly influence this.

Animal Vehicle Collisions – Learners will gain an overview of the primary causes leading to animal vehicle collisions and the seasonal variances for key species. From this learners will understand how species, time of year and other factors of influence can increase localised frequency of animal vehicle collisions and current figures for AVC's UK wide.



The Public Perception - Learners will gain an understanding of the public perception and likely reactions to dispatch situations. An understanding will be gained of how bystanders may complicate given situations and what strategies to manage them may be employed. Learners will be able to recognise the importance of planning and etiquette together with how their attitudes and appearance can affect progress with how they are perceived in the field.



Role of the Police and other Bodies – Understanding how the police and other bodies operate and how practitioners should interact in practical situations. How reporting and recording information can be of great benefit the other parties. Learners will understand the balance between ethical and practical responsibilities when incidents have occurred.

Disease, Hygiene & Carcass Management - Learners will gain a valuable understanding of hygienic carcass management post mortem and the key considerations regarding

contamination, disease and discretion. This section looks closely at the notifications, transfer or isolation of waste including site remediation where necessary. This will involve disposal and carcass security.

Shooting and Ballistics - This section explores the issues of using firearms in a range of situations and what essential performance considerations must be assessed prior to use in the field. Learners will gain and understanding of the relationship between range, environment and performance expectations in terms of energy, safety and appropriate humane dispatch.





Equipment with Firearms & Ammunition – A detailed section that investigates the range of equipment that can greatly assist practitioners in the field. Learners will gain a strong understanding of the practical application of firearms selection in dispatch but more importantly the suitability of ammunition selection for effective, safe and legal dispatch. This will ensure that in practical situations, the safety elements in the use of firearms are absolute.

Process and Methods in Dispatch – Learners will gain and understanding of how to apply appropriate process between receiving a 'call out', arriving at a location and carrying out a necessary dispatch. The methods and techniques for a range of situations will be fully covered and what options are available where an immediate solution is not available. Learners will understand how to apply these practices directly in live field work.