

Reddit User
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EDUCATION AND ACADEMIC ACHIEVEMENTS

Moraine Valley Community College, Music, 2012-2013

Illinois State University, Physics/Renewable Energy, 2011-2012

- Member of the Renewable Energy club

Carl Sandburg High School, 2007-2011 (graduate)

- Honors/Advanced Placement student, A.P. Scholar Award from A.P. Board
- Recognized A.C.T. Scholar (scored in top 7% of graduating class of ~700)

WORK EXPERIENCE

Toys R Us Distribution Center

Feb-Apr/Nov-current, 2016

Dock Worker/Shipping

Honed multi-tasking and time management skills operating multiple lanes, loading 2-4 trailers simultaneously, and assisting in various side tasks. Involved heavy use of pallet jacks and R.F. scanners.

Caregiver

2014-2016

Tending to sick grandmother and uncle

Provided personalized care on an individual basis to both a mentally deteriorating grandmother (until a mental treatment facility could be paid for) and an uncle post-cancer surgery. Both involved frequent checkups, taking blood pressure, and assisting in most facets of daily activities.

Toys R Us

Aug 2013-Jan 2014

Back Of House Specialist, Off-Hours Stock Crew

Ensured positive customer service experiences through a courteous attitude and timely assistance. Extensive knowledge of store layout was necessary, but also required the ability to effectively communicate as a team to assist any potential issue or request a customer had.

Old Navy

Aug 2013-Jan 2014

Back Of House/Logistics

QUALIFICATIONS AND SKILLS

- Computer literate (built/upgraded own desktop, familiar with various software/hardware issues and troubleshooting to keep business running smoothly), intermediate level of knowledge regarding Microsoft Office programs (most proficient in Word and Excel), up-to-date with latest social media outlets and trends, accurate typing speed of 70wpm
- Quick learner with excellent critical thinking, analysis, and problem-solving skills (minimal training typically required)
- Superb customer service skills: amicable, sympathetic, and flexible to accommodate the customer's needs
- Knowledgeable regarding various hand/power tools, R.F. scanners, pallet jacks, and maintenance equipment