



WOODBRIDGE SOCCER CLUB

Registration and Refund Policy

Registration Policy

Registration is on a first-come-first-served basis. Registration cannot be accepted without appropriate documentation. Registrations will only be processed if: online registration forms are completed; payment in full is received; and proof of age is provided if requested by the club. In accepting the Club's registration conditions, you are also accepting the financial implications.

NSF cheque fee is \$40. WSC policy requires that all replacement cheques must be certified, or payment is to be made in cash or by credit card.

House League Refund Policy

Administration (cancellation) fee (\$100) applies to ALL cancellations made before the start of the season (unless the player was on a waiting list and not assigned to a team). Once the season has started the full fee is non-refundable. A refund request will be processed only if received **in writing** by the club office in accordance with the published Woodbridge Soccer Club refund policy outlined below.

Competitive Programming Refund Policy (Grassroot Development, U13+, League One Reserve)

Administration (cancellation) fee (\$300) applies to ALL competitive cancellations. For both the indoor and outdoor season, the club establishes an early refund date. For the outdoor season that date is April 14th, the indoor season is Oct 1st.

Should a player withdraw after the early refund date, no refund will be provided.

A refund request will be processed only if received **in writing** in accordance with the published Woodbridge Soccer Club refund policy outlined below. If the club/team are able to find a player as a replacement, the club can offer compensation to the player based on the fee paid by the replacement.

Camps and Clinics

Camp registration is fully refundable until five business days before the start date of camp. Once the camp or clinic has started the full fee is non-refundable.

OPDL

Indoor training fee due in December is non refundable.

Uniform, equipment, tournaments and coach fees are non refundable.

At the Mid-term break, player transfers will only be considered by the OPDL in exceptional circumstances where either the license holder or the player have failed to fulfil obligations outlined by the OPDL. At the Mid-term break, the OPDL states that the annual team fees paid by the player to the License Holder they are leaving is refundable on a pro-rated basis, based on the number of weeks completed in the season to date (over the 12 month period). No further levy or financial penalty may be charged to the departing player. A refund request can be submitted for medical reasons for the second and final installment **in writing** by the club office in accordance with the published Woodbridge Soccer Club refund policy outlined below. If the club/team are able to find a player as a replacement, the club can offer compensation to the player based on the fee paid by the replacement.

WSC Refund Policy

Written requests for refunds should be emailed to wscadmin@wscstrikers.com. Submission of a refund request does not guarantee a refund. If granted, please allow four to six weeks for the refund to be processed.

Compassionate Grounds

A request for a refund shall be directed to the Operations Manager and shall be descriptive in detailing the circumstances which lead to the inability of the member to participate in the registered program. Documentation supporting the request for consideration under compassionate grounds can be requested by the WSC Staff in order to assess the refund request. The decision will be made on a case by case basis.

Medical Reason

A request for a refund shall be directed to the Operations Manager and shall be based on medical reason(s) with supporting medical documentation from a health care provider.

The amount of the refund shall be determined by the Club as follows:

- A) Before the Season: If the player asks for a refund before the commencement of the season, defined as the start time for the player's team's first scheduled game, the player will be refunded the registration fee less the applicable administration/cancellation fee.

- B) During the Season: If the player asks for a refund after the commencement of the season, defined as the start time for the player's team's first scheduled game, the player can be refunded the registration fee, less the applicable administration fee, less the cost of the uniform, less the applicable OSA registration fees and less the cost of the prorated games played by the team as a percentage of the total number of scheduled games for that team. The decision will be made on a case by case basis.

Non-Medical Reason

For both the indoor and outdoor season, the club establishes an early refund date. For the outdoor season that date is April 14th, the indoor season is Oct 1st.

If a player withdraws from the Club for a non-medical reason, the refund policy pertaining the program they registered in will be followed.