

# Data Processing Representative Job Description

## Responsibilities:

- Insert customer and account data by inputting text based and numerical information from source documents within time limits
- Compile, verify accuracy and sort information according to priorities to prepare source data for computer entry
- Review data for deficiencies or errors, correct any incompatibilities if possible and check output
- Apply data program techniques and procedures
- Generate reports, store completed work in designated locations and perform backup operations
- Keep information confidential

## Qualifications:

- Minimum of 1 year customer service experience
- Minimum of 50 wpm speed and accuracy
- EXCELLENT written and interpersonal communication skills
- Ability to communicate with client/s and team members
- Ability to work independently and multi-task
- Ability to process a large volume of work
- Knowledge and skills in Microsoft Office, Word, Excel, and Outlook
- Must be organized and have strong attention to detail
- Ability to make decisions, set priorities, and work as a team
- Must be able to work on a night shift schedule