

Product Return Policy

- Start the return process within 7 days of receiving your item.
- Product must be in new or unused condition, with all original product inserts and accessories.
- Shipping costs will be the responsibility of the customer in cases of buyer's remorse returns, such as an item didn't fit, didn't like the color/quality, changed your mind, ordered by mistake, bought it somewhere else, etc.
- We will refund the full cost of the merchandise and shipping charges if the return is a result of our error or defective product.
- Ship the product as soon as possible so it arrives at our facility within 7 days of receipt of the item
- We inspect all returned items and will refund you based on the condition of the item. We award a partial refund for opened or used products.

Defective Product and Returns Due to Our Error

If there are mistakes with your order, or products arrive defective/damaged at the time of receipt, we'll make it right by:

- Sending you replacement parts or accessories
- Replacing the product or
- Issue a refund**
- And we'll also cover the cost of any return shipping
- If the product is not defective, return shipping fees will apply and/or a partial refund may be issued
- Product must be returned or issue notice sent with 7 days of receipt of the item

